



Deer Lake First Nation



# Survey of Deer Lake First Nation Band Members Report - July 2014

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Keewaytinook Okimakanak and University of New Brunswick



# Survey background

- 69 responses from Deer Lake Band members
- Survey conducted in February-March 2014 by Keewaytinook Okimakanak (KO) and University of New Brunswick (UNB)
- Invitations sent by Facebook, email, posters, in-person
- KO-KORI community researchers employed
- In total, 237 responses from members of the 6 KO First Nations



# + Purpose of survey report

- This survey report is for Deer Lake First Nation leadership and band members
- A short poster report was also made
- The survey research can:
  - ◆ promote community awareness
  - ◆ help develop strategies for community development
  - ◆ identify potential future research collaborations



# + Presentation of survey report

- KORI and UNB research team presenting report as part of a visit to Deer Lake in July 2014
- Community members invited to give feedback and ideas for the next stage of the research
- Community visits include interviews with Deer Lake community members
- Focus of interviews is training, teaching and learning



# + Training, teaching & learning a strong theme of survey responses



- Many community members identified a need for training, especially for youth
- Focused both on skills training and traditional skills
- Teaching land-based activities a recurring comment
- Almost half (46%) of KO community members need more training to use technology effectively





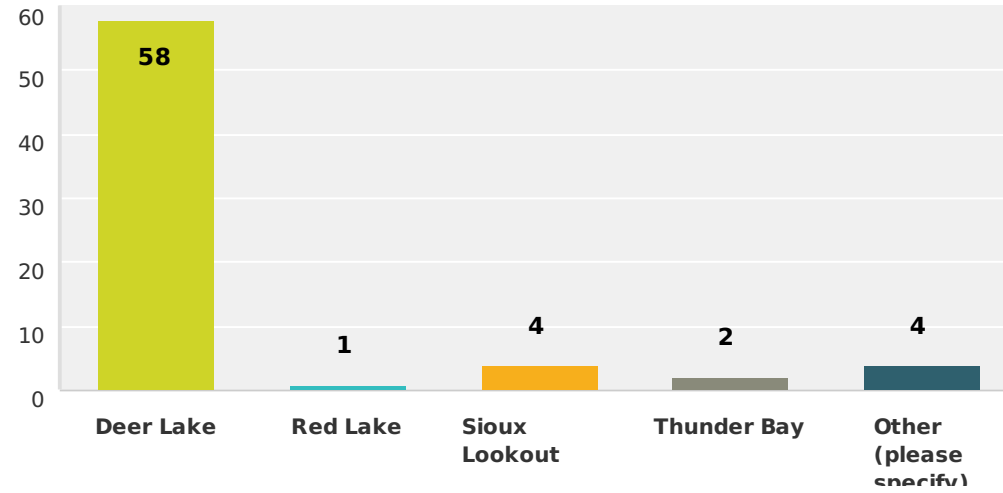
Deer Lake First Nation



**Deer Lake First Nation band member responses from the online survey**

### Q1 Which community do you live in most of the time?

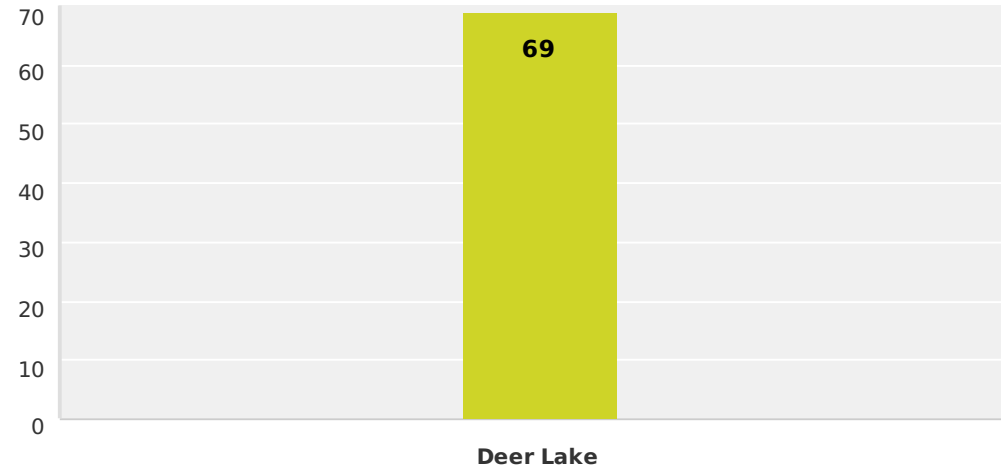
Answered: 69 Skipped: 0



#	Other (please specify)	Date
1	Sandy Lake	3/28/2014 3:01 AM
2	Wunnumin Lake	3/27/2014 2:21 PM
3	Balmertown	2/6/2014 12:28 PM
4	Sault St Marie	2/5/2014 6:20 PM

## Q2 You are a band member of which First Nation?

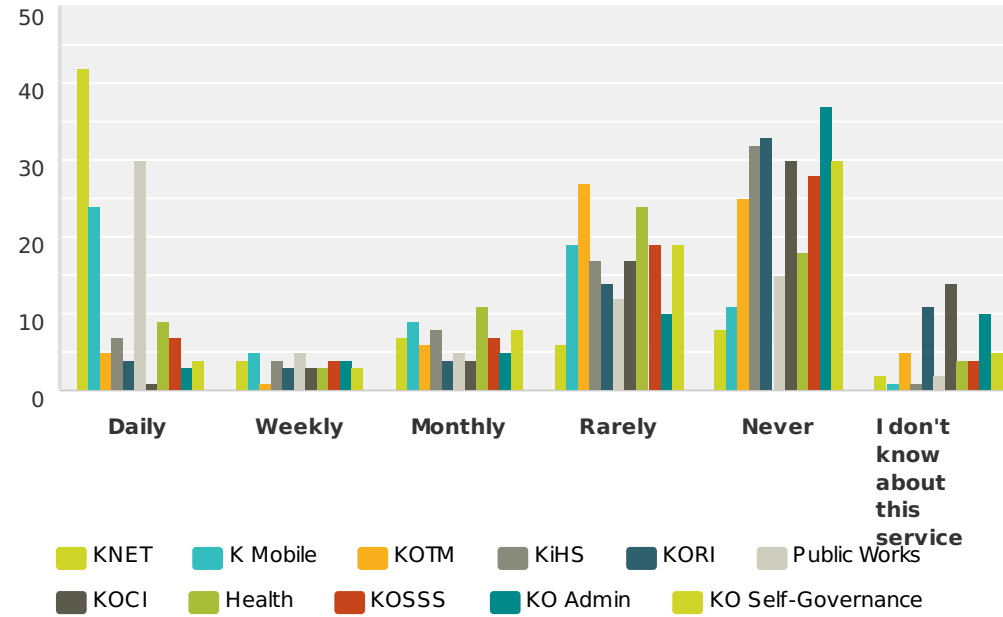
Answered: 69 Skipped: 0





### Q3 How often do you use these services?

Answered: 69 Skipped: 0



**Q4 What do you like about these services? What changes or improvements would you like to see to any of these KO services? Please share your experiences in using these services in the box below. Thank you.**

Answered: 51 Skipped: 18

#	Responses	Date
1	improved public works, have to pay the guys cash afterhours to do their job	3/30/2014 1:45 PM
2	I would like to see more cell phones offered in our community ... To buy	3/28/2014 1:50 PM
3	Different kind of phones	3/28/2014 6:46 AM
4	I use Internet most... To get online resources to use for my classroom Cell - just once in awhile- buying mins is very expensive and not always available. Public works- I drive the road every day... I get water and sewage taken out... Better service could be made possible for water and sewage- weekend service!	3/27/2014 8:21 PM
5	get the fibre optics at full power	3/27/2014 4:39 PM
6	We need tutors for high school students! Provide rides for the students. We need a new garbage dump site away from the community. Need someone responsible to sell cell phone minutes as well!	3/27/2014 4:09 PM
7	im a gamer so , waiting on the fibre optics , faster internet ;)	3/27/2014 2:26 PM
8	ldk	3/27/2014 1:52 PM
9	Need to get a place to buy cell minutes... People sell 10dollar phonecards for 15 dollars and thats not fair	3/27/2014 1:51 PM
10	KO should have some high school services in the Rez.	3/27/2014 1:31 PM
11	well for me i mostly use the internet, for work and Email work related, also I use Knet mobile cell phone for only important phone calls	3/18/2014 9:03 PM
12	i have no experience with these services	3/18/2014 6:46 PM
13	I would like to see those that live in the outside community gather in one big feast, atleast once or twice a year. There are members of the First Nation community that can't go back due to doctors orders, it be nice that the chief and council join and organize one. Just to feel at home seeing familiar faces.	3/17/2014 6:08 PM
14	K MOBLIE cheap cell phones	3/6/2014 4:36 PM
15	More workshops for students in Job shadowing.	3/6/2014 3:50 PM

## e-Community in KO First Nations

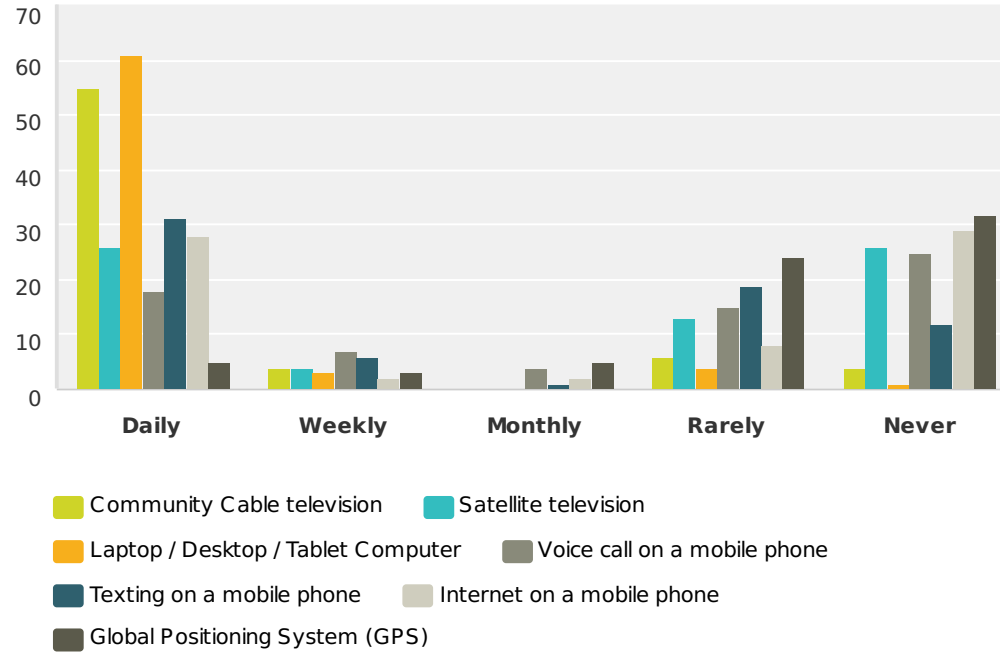
16	no change, just keep doing what you have been doing.	3/5/2014 4:38 PM
17	More jobs	3/1/2014 2:34 AM
18	very convenient	2/19/2014 7:10 PM
19	Faster internet.	2/19/2014 1:28 AM
20	Health- i like goin when they host a ladies or men community kitchen.. Its allways fun.	2/19/2014 12:17 AM
21	Internet is slow but they were bringing fibre optic into the community ..yay! The cell service I find to be too expensive.. So I stop using the k mobile on the rez	2/18/2014 6:27 PM
22	that Ko really helps our communities	2/18/2014 6:20 PM
23	I say the monthly charges for cell phones are too much, it would be better to lower it. Knowing there are a lot of people in KO communities using them it would probably get a lot more people to use it wen fee is lowered... As it feels that wen we load our cell phones we are only paying the fee than have to buy another cell phone card just to have minutes in them.. And people in reserves aren't rich to pay \$12 a month especially people depending on welfare and child tax every month .	2/18/2014 6:04 PM
24	KOSSS-- it says"off-reserve support for high school students) I would like to see better support systems in place. My son was living on reserve and attending elementary school. Then he moved in with me in Sioux Lookout where he was told he cannot be in elementary due to his age and automatically put into high school. Like boom he was put into high school from grade 8 within days. I contacted Robbie Kakekamic and was told..that since he came from Deer Lake and we have a high school curriculum there, they are not able to help out my son. But being a single mother and having two other children school supplies are not even provided to help assist us. In a way I would like to see more options available anyone else that would come across to this situation. We were informed that a back pack just to start him off would be given. I think they should come up with some exceptions this students for people living off reserve with their children in high school.	2/18/2014 5:38 PM
25	all of these services are great,i wouldn't change a thing.	2/18/2014 5:09 PM
26	I am working under KO right now. I am the Youth CAP worker.	2/18/2014 4:36 PM
27	think everyone of these services would great for all first nations if everyone knows about this but don't think everyone knows but again im not sure peoples knows	2/18/2014 4:31 PM
28	I don't live in Deer Lake so I don't receive a lot of these services. I do enjoy the webinar type workshops.	2/18/2014 11:43 AM
29	Hardly use em except for the mobile and community cell services. Would be nice to use the cell services in Manitoba too.	2/16/2014 3:13 PM
30	KOTM telemedicine has done a lot for the people in communities by cutting out the unnecessary travels for patients to see their doctors out of town just for a follow up appointment.	2/14/2014 3:24 PM
31	I would like to see the fiber optic high speed internet in our community.	2/13/2014 11:17 AM
32	still waiting for the fast internet service,,telehealth is great for the pt,s and kihs is good for the students that don't wanna go out,	2/12/2014 5:10 PM
33	K Mobile Make more affordable cell plans and to offer knet cellphone minutes in our reserve.	2/12/2014 3:28 PM
34	I dont know maybe get more word or posters about it.	2/11/2014 12:49 PM
35	Id like to see KO have more i touch with their communities.	2/10/2014 2:28 PM
36	DONNOT KNOW	2/10/2014 12:58 PM
37	faster internet so we can use more programs at the school.	2/7/2014 5:32 PM

## e-Community in KO First Nations

38	I use these services daily and learn new skills to assist me in my work, they are resources i depend on to carry me forward in my day to day work shedule,, this is the future work structure and will need to be recognised as such, not legislated away nor to reduce and take away from communities becuase of its usefulness, but i guess thats the mandate of this days governments is to see the work of this tribal council reduced to where it is no longer a threat!	2/6/2014 12:35 PM
39	Better severis with cell phone,s sometime,s it,s off for aweek,,	2/5/2014 7:29 PM
40	would be nice to have people living off Reserves to have some access to some services or know more about what goes on in the Communities	2/5/2014 6:22 PM
41	I would like to see more of the chief and councillors get more involved with everything.. They are so anattached to their own community , only dealing with their own family members..	2/5/2014 3:25 AM
42	When did you ever provide any of these high school services for off-reserves? Your internet is shit on the reserves and the cellphones are a complete rip off!	2/4/2014 11:57 PM
43	Need a faster connection for Internet. Need more information about these services that are being offered.	2/4/2014 9:21 PM
44	I got a cell phone...only...just get a hold of my family and emergency...	2/4/2014 9:21 PM
45	Internet could be a little faster, I hate having to wait so long for something to load because of the slow connections. The connection is bad during the day because everyone uses it but late at night around 2am its quick. But I would love for the Internet to be high-speed, like in the cities. Cell Service, maybe have more coverage having it work in wide ranges. Im not sure what else to say about the other topics. KOSS maybe for young adults having more opportunity to finish high school. KiHS and Wahsa (Distant Ed) is hard for people to learn and get it done. Im at 21 year old and need 5 credits to graduate and I find it hard because KO wont accept to fund me, Id love to bring my son along with me because I dont have much help. But would love to be in a classroom and learning like they do in high school, I find it more easier but expensive to do it on my own.	2/4/2014 8:54 PM
46	bigger class for KIHS and time schedule.. one for younger student and adults, like I work during the days and would like to go to class but never have time, so evening class would be great!	2/4/2014 5:18 PM
47	I like the fact that these services are readily available and easily accessible.	2/4/2014 4:59 PM
48	a 24 hr cell hotline for trouble shooting. an automated attendant to upload mins using a Visa, Visa debit,Pre-paid visa/Mastercard.	2/4/2014 11:37 AM
49	..	2/4/2014 10:20 AM
50	I like the service but improvements can be made on all that i use daily.	2/4/2014 7:03 AM
51	there good especially the cellphone services	2/3/2014 1:23 PM

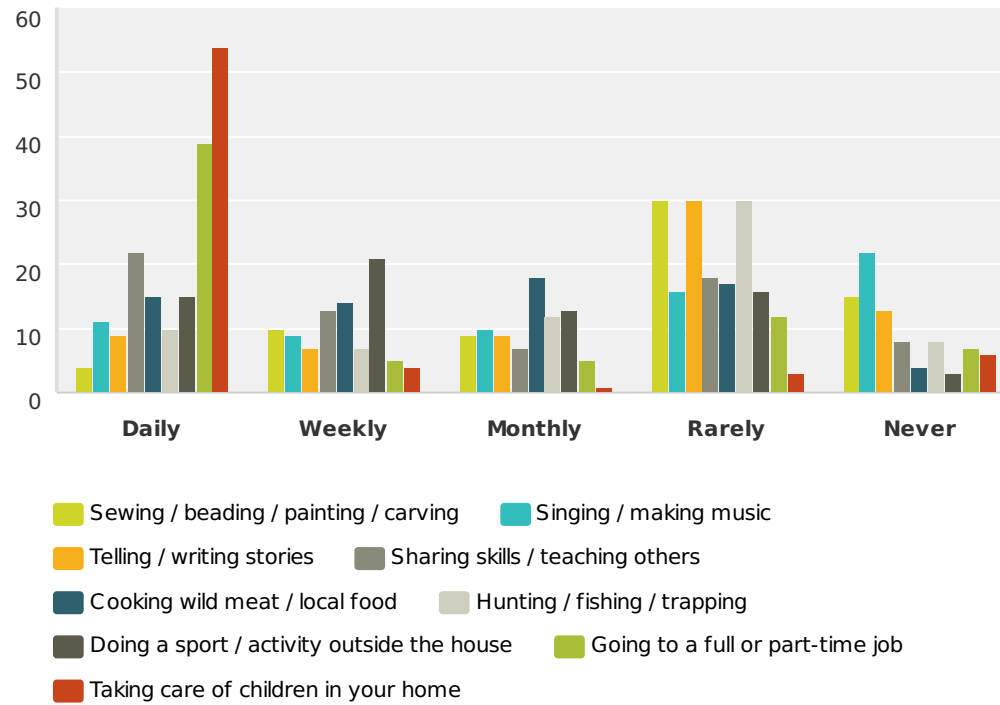
### Q5 How often do you use these technologies?

Answered: 69 Skipped: 0



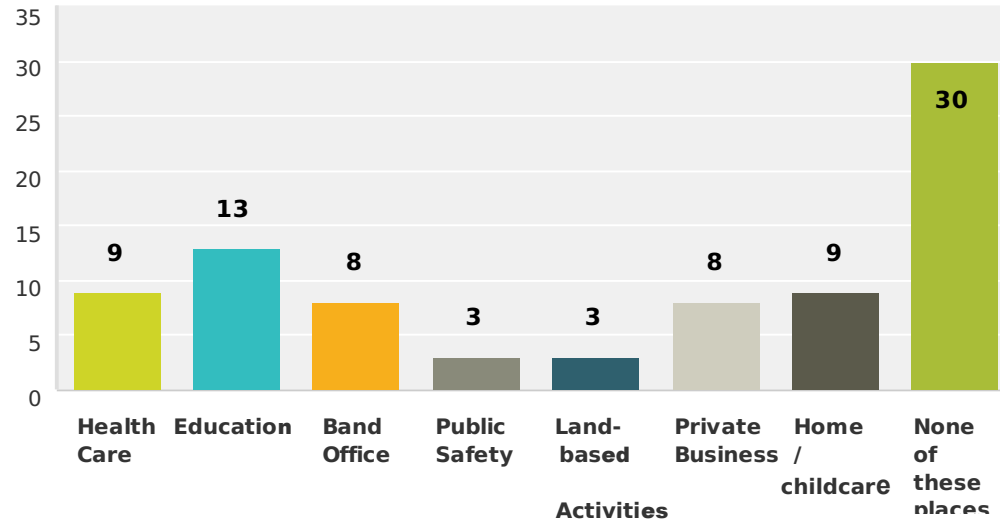
### Q6 How often do you do these jobs?

Answered: 68 Skipped: 1



### Q7 Do you have a full or part-time job in any of these places in your community?

Answered: 65 Skipped: 4



#	Other (please specify, thank you)	Date
1		3/28/2014 1:53 PM
2		3/27/2014 2:30 PM
3		3/27/2014 1:54 PM
4		3/18/2014 9:07 PM
5		3/6/2014 4:38 PM
6	I live off reserve	2/18/2014 5:41 PM
7		2/18/2014 5:19 PM
8		2/18/2014 4:40 PM
9		2/18/2014 4:14 PM
10		2/18/2014 11:47 AM
11		2/14/2014 3:28 PM
12		2/6/2014 12:39 PM

## e-Community in KO First Nations

13		2/6/2014 12:27 PM
14	I live outside of the Community right now	2/5/2014 6:24 PM
15		2/4/2014 9:27 PM
16	I bake/cook and sell things within the community for my own money, for when I dont have money because I dont have a job & I use the internet to go on Facebook to sell the stuff I make.	2/4/2014 8:59 PM
17	N/A	2/4/2014 10:26 AM



## Q8 What other jobs / activities would you like to have available in your community?

Answered: 50 Skipped: 19

#	Responses	Date
1	accessable trades training for our youth	3/30/2014 1:47 PM
2	i don't know	3/28/2014 3:05 AM
3	Certified mechanics	3/27/2014 8:25 PM
4	more land based activities for the younger generations to learn how to survive out on the land where our ancestors taught us how to survive	3/27/2014 4:45 PM
5	Our children need arena to be opened and need supervision as well! We need supervisors there!	3/27/2014 4:14 PM
6	im not to sure, but everything is going good	3/27/2014 2:37 PM
7	anything really, that 'll benefit the community :)	3/27/2014 2:30 PM
8	I dont know :b	3/27/2014 1:54 PM
9	Anything to keep kids busy	3/27/2014 1:54 PM
10	more jobs, not anything in particular but more jobs for youth to get job experience of all types	3/18/2014 9:07 PM
11	supervisor	3/18/2014 6:47 PM
12	Transportation, for those that don't have a ride.	3/17/2014 6:13 PM
13	recreational positions	3/6/2014 4:58 PM
14	old folks home dialysis	3/6/2014 4:38 PM
15	Recreational activites for the kids at the area	3/6/2014 3:52 PM
16	After school activities for ---hockey,anything for the kids to do.	3/5/2014 4:44 PM
17	Cable and Internet	3/1/2014 2:38 AM
18	Retail	2/21/2014 1:34 AM
19	To have more jobs	2/19/2014 12:53 PM
20	Sawmill and construction jobs	2/19/2014 1:35 AM
21	Need activities for kids.. Like weekly..not jus monthly	2/19/2014 12:23 AM
22	pow wows	2/18/2014 6:23 PM

## e-Community in KO First Nations

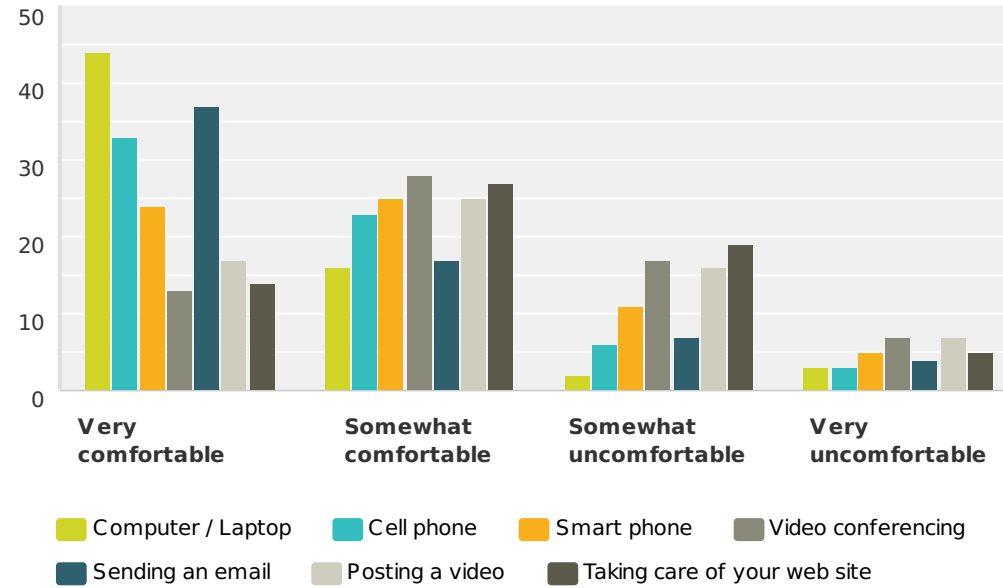
23	After school activities for all ages	2/18/2014 6:07 PM
24	health Administration field	2/18/2014 5:41 PM
25	anything	2/18/2014 5:19 PM
26	More recreational activities.	2/18/2014 5:12 PM
27	Someone to help encourage youth to go to work and help out other community members.	2/18/2014 4:40 PM
28	not sure	2/18/2014 4:14 PM
29	The north needs jobs to support their families and to feel pride knowing they earned money for their families.	2/18/2014 11:47 AM
30	Just permanent jobs. You can only work for a certain amount of time on reserves.	2/16/2014 3:15 PM
31	Outside recreation activities	2/14/2014 3:28 PM
32	more programs at the health centre,	2/12/2014 5:18 PM
33	not sure	2/11/2014 4:48 PM
34	I would like to see more jobs around my reserve.. Because sometimes it feels like the band office is only giving jobs to family members.. Im lucky I landed a part time job myself	2/11/2014 12:53 PM
35	KO worker to live in the reserve and work with the community.	2/10/2014 2:29 PM
36	i would like jobs for our grade 12 students	2/7/2014 5:36 PM
37	more security and safer community patrols elders being utilized more often for decisionmaking	2/6/2014 12:39 PM
38	more policing, security at winter road and airport	2/6/2014 12:27 PM
39	Activites for the kids there getting into drugs now young as 10years old,,	2/5/2014 7:36 PM
40	I am not sure	2/5/2014 6:24 PM
41	more role model type jobs and more people with more motivation and people with skills .. not just family members :P our children are the future.. I have 5 and one on the way plus I would like to see the addiction rate to go down a lot more.. our reserve is known for the cheapest drugs and alcohol in all the reserves :(	2/5/2014 3:29 AM
42	Provide support and activities for off reserve kids... Or do you only support employee's family members	2/5/2014 12:05 AM
43	More jobs/activities geared towards the youth to keep them busy and gain more knowledge about work skills and attain more work experience.	2/4/2014 9:27 PM
44	training programs- on any activity, ect.	2/4/2014 9:27 PM
45	Social Workers, helping troubled or young youth and for them having activities for them to do. There was this "New Experiences Program" they had in Thunder Bay and I loved it. There were two aboriginals that did it & they would do things with the kids and keep them busy.	2/4/2014 8:59 PM
46	restaurant..cafe	2/4/2014 5:02 PM
47	more activities geared toward the youth and the elderly.	2/4/2014 11:39 AM
48	Different opportunities for experience for our youth to experience the world and to know/expect whats out there.	2/4/2014 10:26 AM

## e-Community in KO First Nations

49	none	2/4/2014 7:05 AM
50	more skilled job training	2/3/2014 1:26 PM

### Q9 How comfortable are you with these technologies?

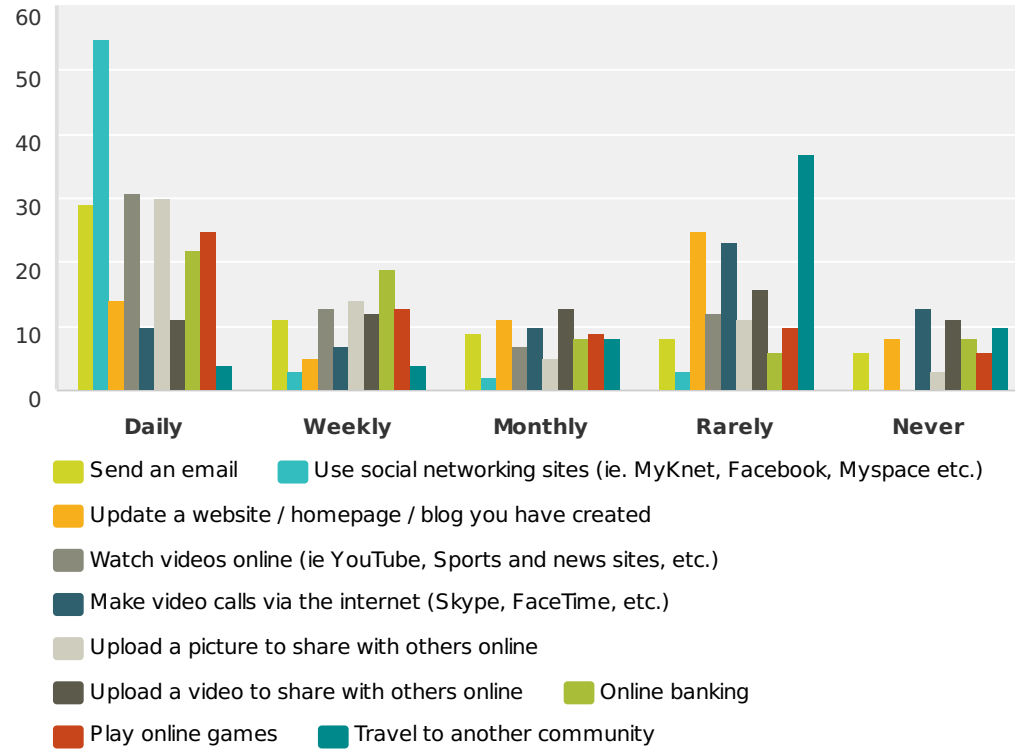
Answered: 65 Skipped: 4



# e-Community in KO First Nations

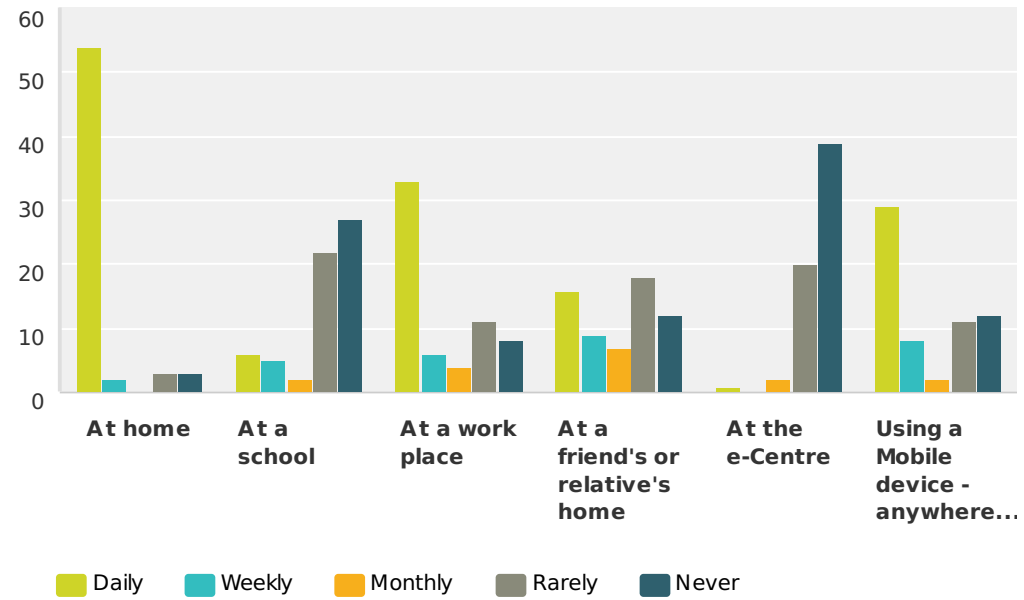
## Q10 How often do you do these activities?

Answered: 63 Skipped: 6



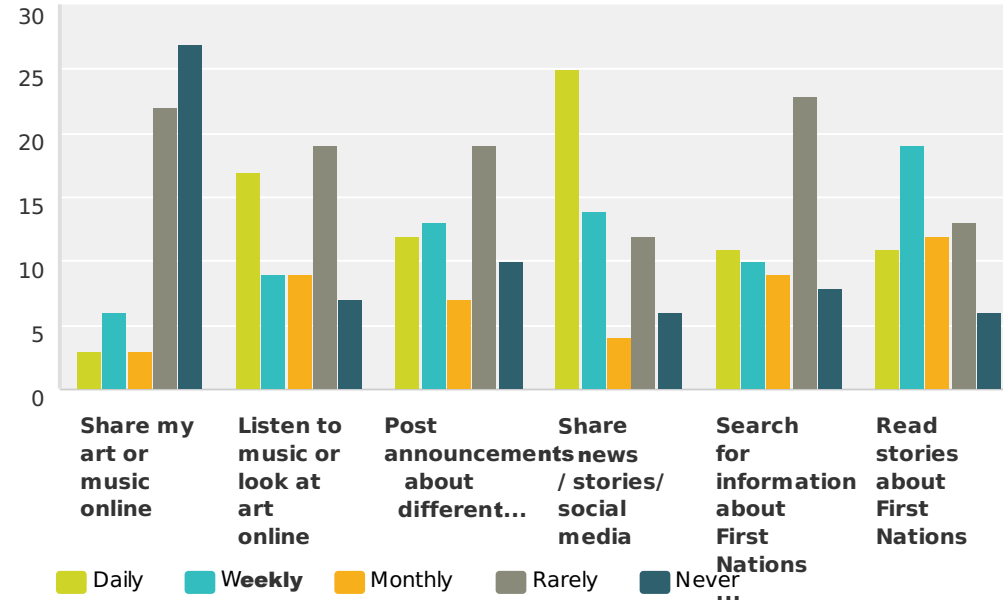
### Q11 How often do you go online in these places?

Answered: 62 Skipped: 7



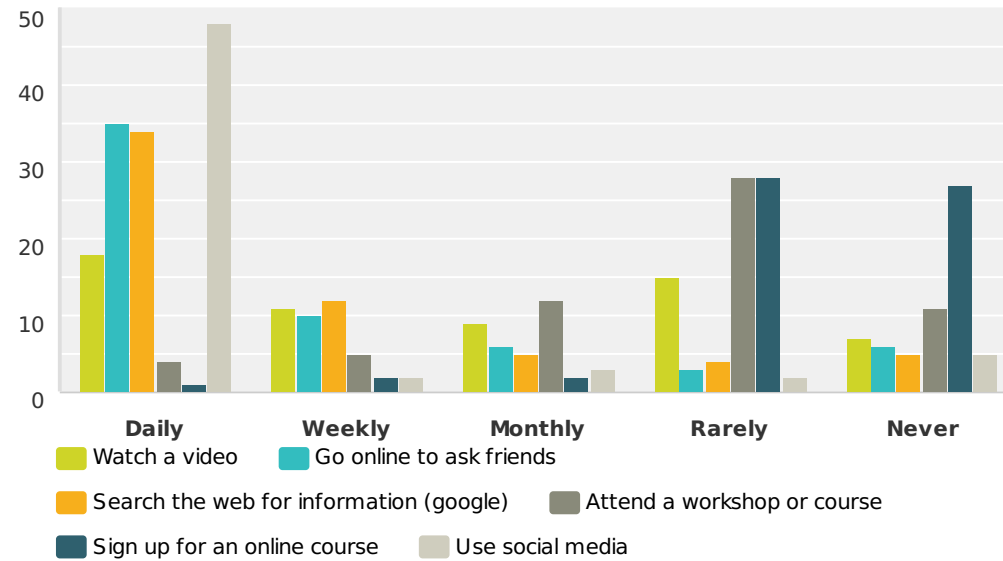
### Q12 How often do you do these online activities?

Answered: 61 Skipped: 8



### Q13 When you want to learn something new, how often do you ....?

Answered: 60 Skipped: 9

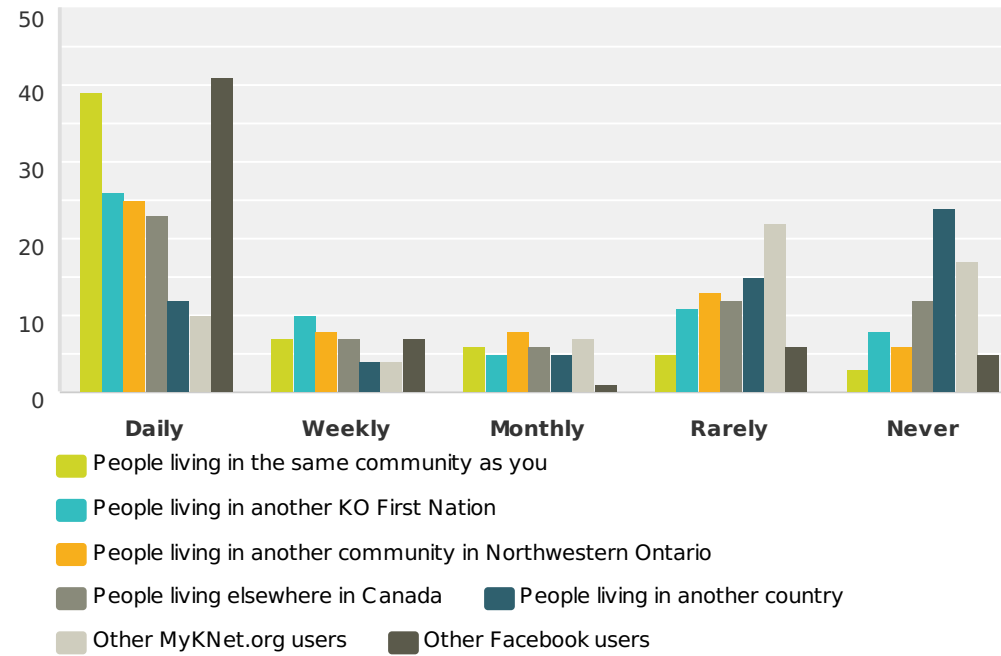


#	Other learning method (please specify) (OPTIONAL)	Date
1	i ask experts how things are done in person	2/6/2014 12:43 PM
2	use a phone to call somebody	2/6/2014 12:30 PM
3	watching and learning, in person	2/4/2014 9:03 PM
4	Land based	2/4/2014 11:42 AM



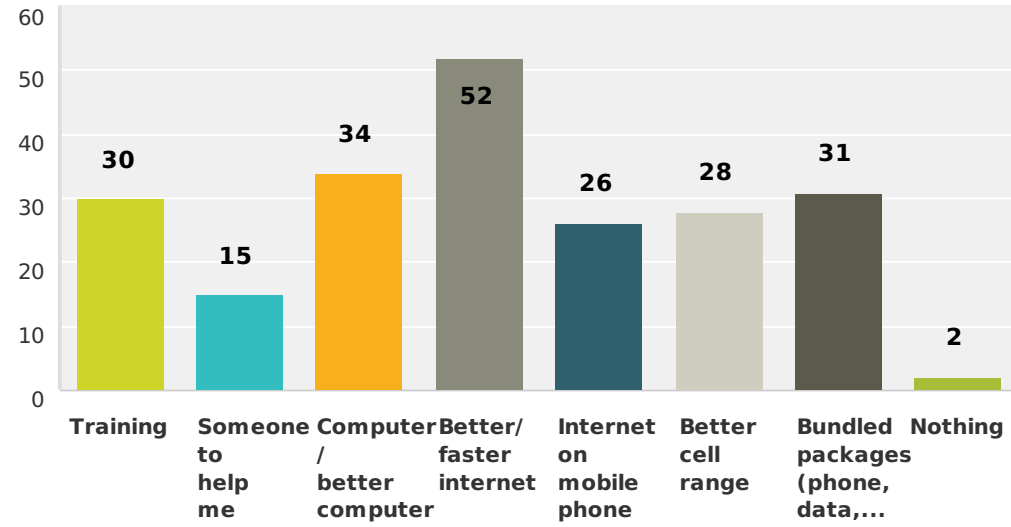
### Q14 To learn or share information, how often do you use MyKNet.org, Facebook, or other social media with...

Answered: 60 Skipped: 9



### Q15 What do you need to use technology more effectively?

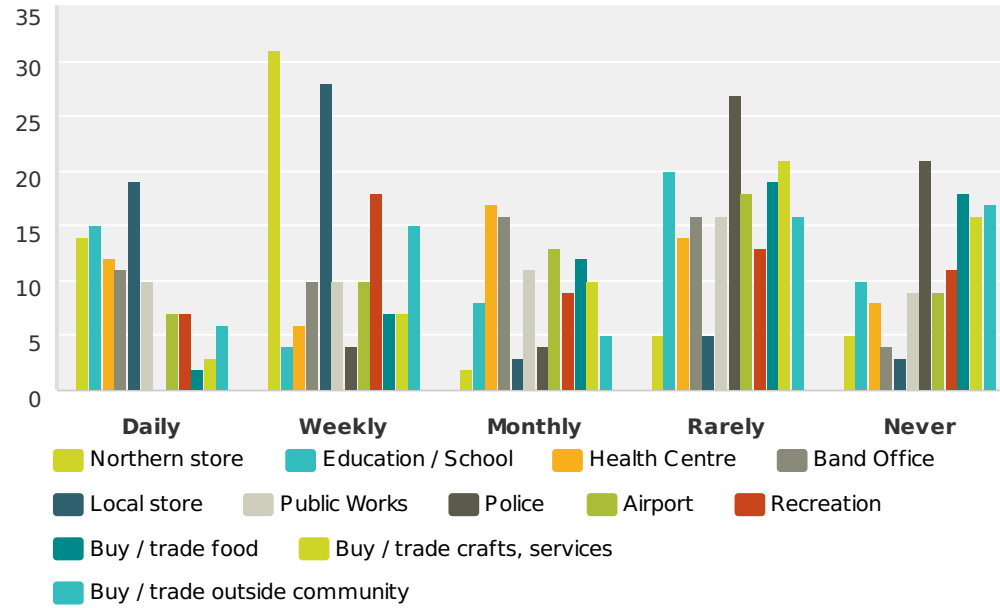
Answered: 60 Skipped: 9



#	Other (please specify)	Date
1	i need a cable line to go to my house, i have been bugging the cable internet guy for half a year already . he tells me he has no cable line. i need my cable line hooked up in order to get internet because i am doing online courses. i have to go next door where they do have internet	2/11/2014 4:54 PM

### Q16 Which of the following local businesses or services do you use?

Answered: 59 Skipped: 10



#	Other local businesses (please specify) (OPTIONAL)	Date
1	HOUSING	3/30/2014 2:04 PM
2	deer lake tv station	2/6/2014 12:35 PM

**Q17 What changes to existing businesses or services are required?  
Are there other businesses or services you would like to see in your community?**

Answered: 32 Skipped: 37

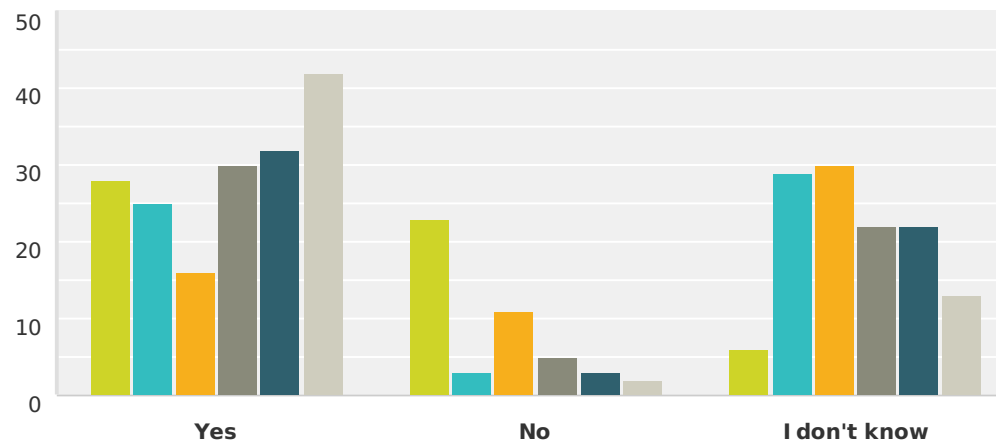
#	Responses	Date
1	sell lumber for home improvements rather than waiting forever on the housing list for renovations or waiting for a better place to live	3/30/2014 2:04 PM
2	Rangers/firefighters	3/28/2014 6:53 AM
3	better internet services	3/27/2014 4:54 PM
4	Functional arena! GED courses with an outsider tutor! Not to blab to anyone that the certain person is on this and that level!	3/27/2014 4:26 PM
5	recreation committee , more events at the local arena and wifi in the arena ;)	3/27/2014 2:38 PM
6	Idk	3/27/2014 1:58 PM
7	Tim Hortons	3/27/2014 1:47 PM
8	I'd like to see a store with less expensive food and gas prices lol	3/18/2014 9:15 PM
9	nothing	3/18/2014 6:50 PM
10	Hotel, laundromat, restaurant	3/17/2014 6:51 PM
11	More jobs	3/1/2014 2:44 AM
12	Another store with cheaper prices on items.	2/19/2014 1:45 AM
13	Restaurant	2/18/2014 6:13 PM
14	no	2/18/2014 5:17 PM
15	I'm fine with everything at the moment.	2/18/2014 4:47 PM
16	More business in communities !!	2/18/2014 11:53 AM
17	restaurants, hotels	2/16/2014 3:21 PM
18	Faster & Better Internet Connection	2/14/2014 3:35 PM
19	not sure	2/11/2014 4:55 PM
20	?	2/11/2014 12:59 PM

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21	C heaper businesses.	2/10/2014 2:32 PM
22	disconnections have to be done, we have to treat both cable/internet customers the same and cannot get a pass on their bills because of family ties. This needs to be looked at more....	2/6/2014 12:35 PM
23	More people working there not just one person, like here in deer lake ever time you ask band put people to work there and they say no money,,	2/5/2014 7:47 PM
24	dont know	2/5/2014 6:29 PM
25	I would like to see more security at the airport and on the winter road	2/5/2014 3:33 AM
26	Organized cell phone services/maintaining of the system and constant distribution/selling of cell phone cards and cell phones accessories, etc.	2/4/2014 9:40 PM
27	Laundry Mat, Bowling Alley, Golfing, Paint ball, more things to do in the community? Bigger Stores with cheaper prices.	2/4/2014 9:08 PM
28	restaurant	2/4/2014 5:05 PM
29	a bank	2/4/2014 11:44 AM
30	Youth Centre	2/4/2014 10:37 AM
31	more store bussinesses	2/4/2014 7:14 AM
32	better activities	2/3/2014 1:33 PM

## Q18 Your First Nation cell service (KMobile): do you agree or disagree?

Answered: 57 Skipped: 12



- I am a KMobile customer now.
- KMobile is the best mobile service for remote First Nations.
- KMobile is less expensive to use than a fixed home phone.
- In the next year, I plan to use the KMobile service.
- KMobile offers safety and security when being out on the land.
- KMobile is an important service in our community.

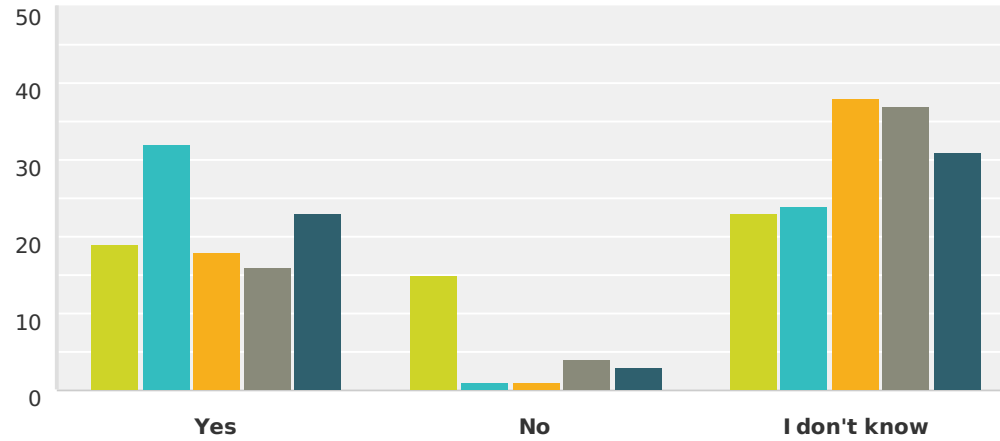
#	Other suggestions or thoughts about KMobile? (OPTIONAL)	Date
1	we use both knet and tbaytel for our cell phones. does knet mobile work in thunder bay?	3/30/2014 2:19 PM
2	Get interac service or to buy minutes with credit card!	3/28/2014 6:54 AM
3	Try and get the roaming phones! The phone that will work in Winnipeg, Thunder Bay, Sioux Lookout, Dryden and Red Lake! Instead of people having 3 cell phone. That would be awesome!	3/27/2014 4:31 PM
4	When are other services coming to the reserves	3/27/2014 2:00 PM
5	No	3/17/2014 6:52 PM
6	Again, I feel they need to lower monthly fee atleast by half	2/18/2014 6:14 PM
7	I travelled up to Sandy Lake and Pikangikum and my TRavTel cell didn't work	2/18/2014 11:55 AM

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7	I traveled up to Sandy Lake and Kanganikum and my body feel didn't work.	2/10/2014 11:55 AM
8	monthly contract services for cell phone users	2/14/2014 3:37 PM
9	The the monthly access fee is too much. I mean, it's like a pay as you go service we have here, isn't it? I don't see why we have to pay the extra charge.	2/13/2014 11:27 AM
10	To send cellphone. Ards to deerlake because we have to buy it from other communities or what not.. And cellphones..	2/11/2014 1:01 PM
11	should have better service and service should be readily available	2/6/2014 12:49 PM
12	Need better Cell Phone Management instead of people stealing money for profitable gains for themselves,	2/6/2014 12:36 PM
13	I would like to see more phon cards in our community	2/5/2014 3:34 AM
14	lower the prices	2/4/2014 5:33 PM
15	better range outside community. ie; emergencies	2/4/2014 11:46 AM
16	the cost of cell phone cards are way too much for the useage	2/4/2014 7:17 AM

### Q19 Your First Nation Research Institute (KORI): Do you agree or disagree?

Answered: 57 Skipped: 12



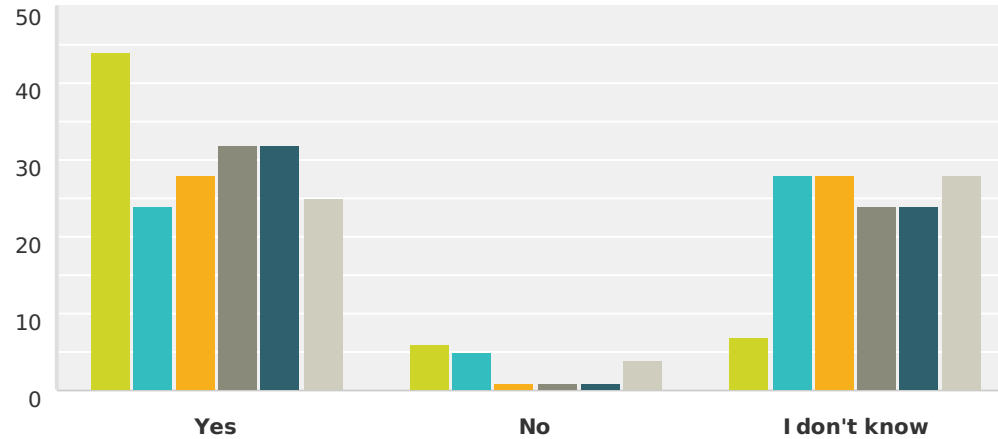
- I have seen or read at least one research paper or report about K.
- KORi's training workshops are needed here.
- In the next year, I will use the information from KORi.
- The KORi web site provides important information.
- KORi provides an important service in our community.

#	Other suggestions or thoughts about KORi services (OPTIONAL)	Date
1	Kori should be working same level right across all communities	2/6/2014 12:50 PM
2	what the heck does KORi do?	2/6/2014 12:36 PM



## Q20 Your First Nation KIHS classroom: do you agree or disagree?

Answered: 57 Skipped: 12

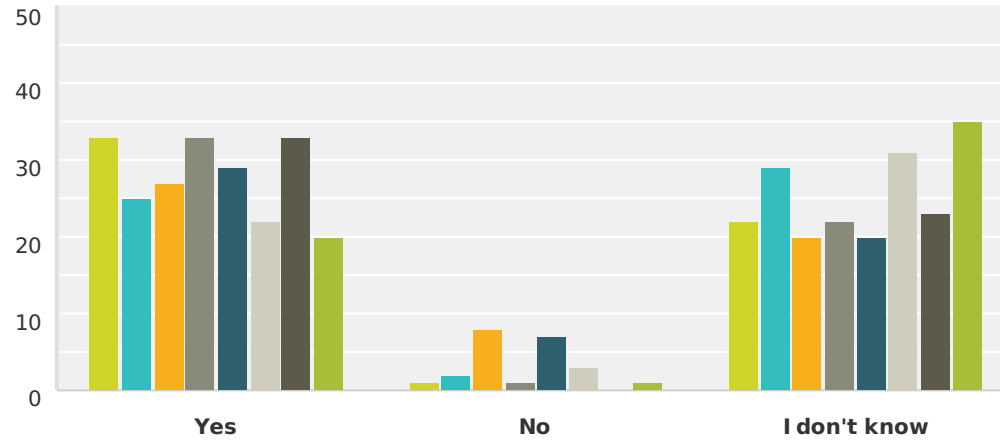


- A member of my family is or has been a KiHS student.
- The quality of KIHS education is the same as that of a high school in the city.
- KIHS students receive an excellent education.
- In the next year, I will likely recommend KIHS to someone.
- KIHS should have more capacity / more students in my community.
- The KIHS web site provides important information for me.

#	Other suggestions or thoughts about KIHS (OPTIONAL)	Date
1	Students need to be provided with a transportation! They don't like to walk in the cold cold morning	3/27/2014 4:35 PM
2	First time for my house hold starting mar.17, 2114	3/5/2014 4:59 PM
3	KIHS is an option for students who cannot make it out of town for school due to homesickness, drinking, drugs and getting into trouble. It provides a safe environment for students to ensure that they pass their grade level	2/6/2014 12:41 PM
4	While I attend KIHS, some links didnt work your mentor in the community that gets sent to a community might not know much and its basically like do it on your own. I didnt like it and I would prefer a school where the teacher would be there to teach everyone the same thing & be easier to have that one on one.	2/4/2014 9:11 PM

### Q21 Your First Nation telemedicine service (KOTM): do you agree or disagree?

Answered: 56 Skipped: 13

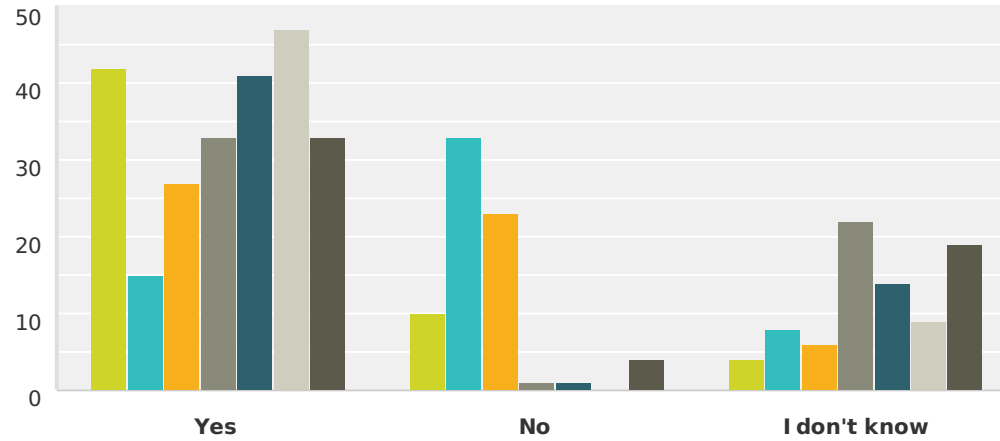


- Telemedicine can be a good alternative to visiting the health professional in person.
- Telemedicine would be a useful service for me.
- I would be concerned about the privacy of a telemedicine session.
- Telemedicine services should be increased in my community.
- I would rather travel to visit the health professional in person.
- I intend to use telemedicine myself in the next year.
- KOTM is an important service in our community.
- The KOTM web site provides useful information for me.

#	Other suggestions or thoughts about KOTM (OPTIONAL)	Date
1	ldk	3/27/2014 4:37 PM
2	Im not sure about this, but I heard they have these conferences but the community isn't involved well some are but not everyone so I dont know what this is.	2/4/2014 9:12 PM

## Q22 Your First Nation internet service (KNET): do you agree or disagree?

Answered: 56 Skipped: 13

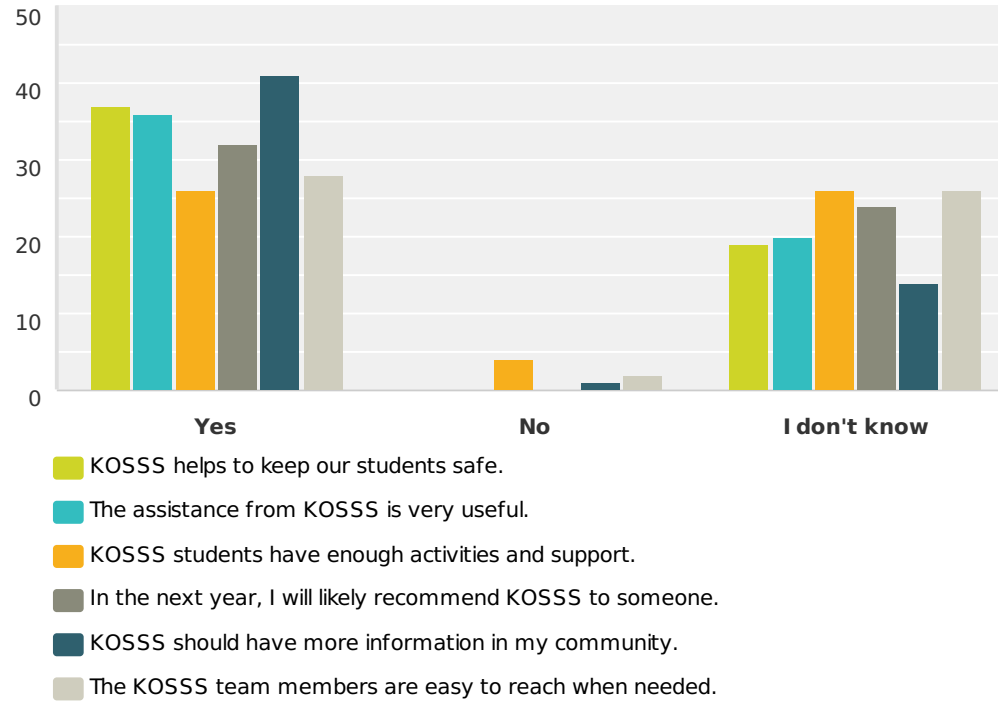


- I have a KNET email account.
- I have used KNET videoconferencing.
- I regularly look at web pages at KNET.
- In the next year, I will likely recommend KNET to someone.
- KNET should have more capacity / more workers in my community.
- KNET is an important service in our community.
- I am willing to pay more for faster service in my community.

#	Other suggestions or thoughts about KNET services (OPTIONAL)	Date
1	Hire someone to look after cell minutes! We are in desperately need of someone capable to look after minutes.	3/27/2014 4:40 PM
2	i have a busy job and my main email is ket. I would like a bigger bytes (more room)	2/7/2014 6:41 PM
3	It would be awesome to have more faster Internet, more Channels on the community tv channels and We only have one Cable guy and he rarely goes to work.	2/4/2014 9:14 PM

## Q23 KO Secondary School Support Service (KOSSS): Do you agree or disagree?

Answered: 56 Skipped: 13



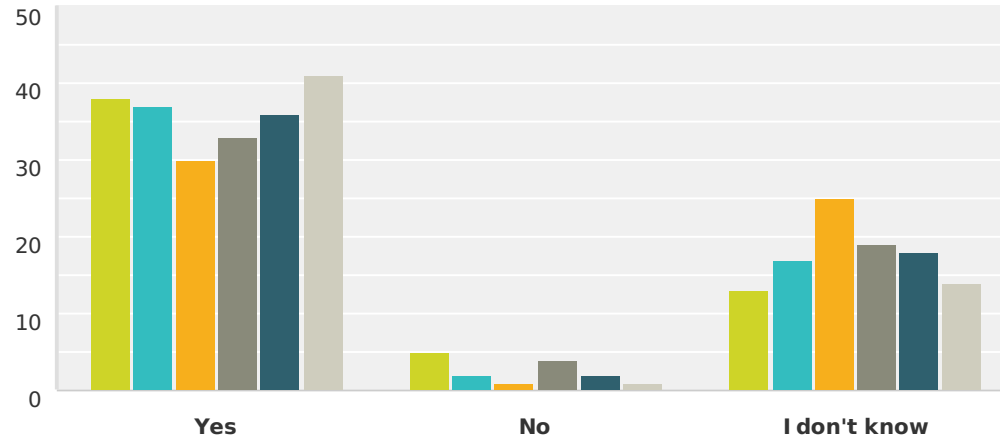
#	Other suggestions or thoughts about KOSSS (OPTIONAL)	Date
1	When it comes to education for our youth, any and all services can always be improved... especially the academic level for university and college access, rather than limiting our children with applied courses.	3/30/2014 2:28 PM
2	Should have the option of "sometime" on ur survey	3/27/2014 8:39 PM
3	ldk	3/27/2014 4:42 PM
4	good job!	3/6/2014 5:10 PM
5	Robbie is doing a good job!	2/7/2014 6:42 PM
6	more representatives from communities directly,, all KO communities, maybe an elders project	2/6/2014 12:54 PM
7	I have never dealt with KOSSS	2/6/2014 12:44 PM

## e-Community in KO First Nations

7	I have never dealt with ROSS	4/9/2014 12:11 PM
8	(y) good job :)	2/5/2014 3:37 AM
9	I would love to be funded, over 21, having a kid & only being a short ways away from graduating. But I dont think it'll happen for me.	2/4/2014 9:15 PM
10	More activities for the students	2/4/2014 10:46 AM

## Q24 KO Health Service: Do you agree or disagree?

Answered: 56 Skipped: 13

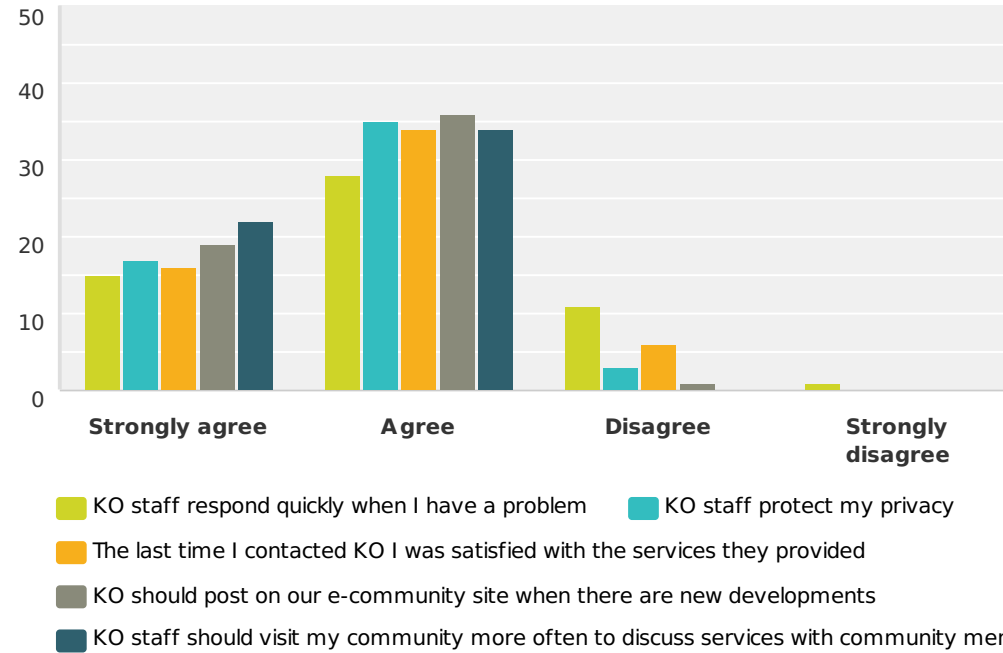


- A member of my family has used the Home and Community Care service.
- The health training services in my community are very useful.
- In the next year, I will likely recommend KO Health services to someone.
- Health services in my community need more staff.
- Additional Mental Health support is required in my community.
- Translation support is important for delivering health services.

#	Other suggestions or thoughts about KO Health Services (OPTIONAL)	Date
1	Hire someone who knows how to speak the language not only English	3/27/2014 4:43 PM

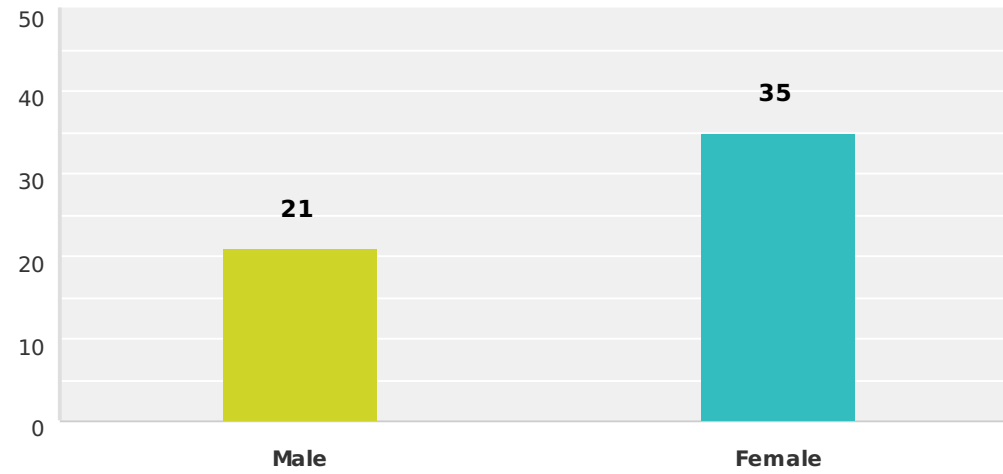
### Q25 KO Services: Do you agree or disagree?

Answered: 56 Skipped: 13



### Q26 Are you male or female?

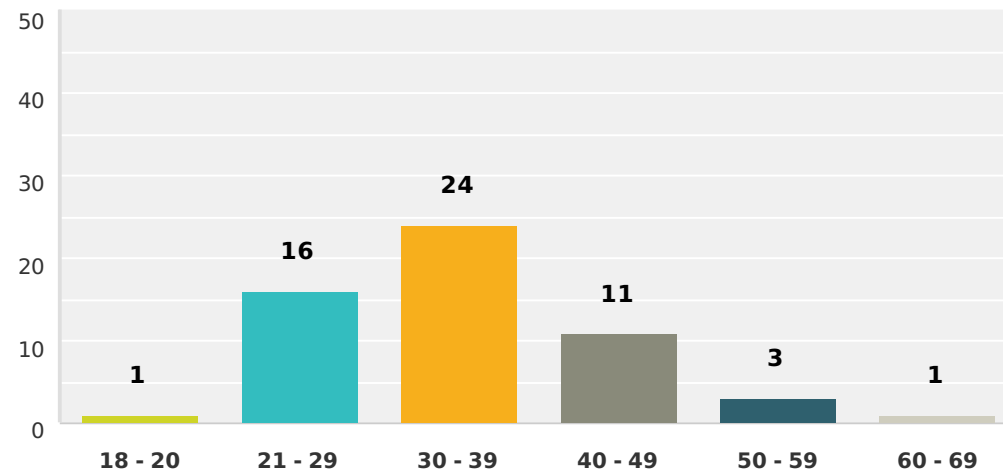
Answered: 56 Skipped: 13





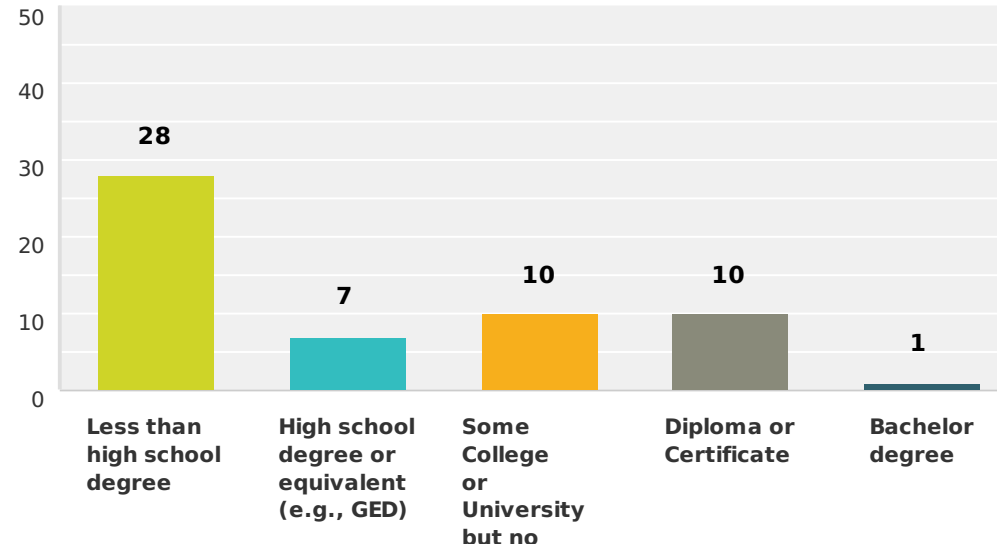
### Q27 How old are you?

Answered: 56 Skipped: 13



### Q28 What is the highest level of education you have completed?

Answered: 56 Skipped: 13



**Q29 Last question! What would you like the technology services in your community to look like in 5 years? Any additional thoughts about technologies or services in your community are welcome. Please write them in the box below.**

Answered: 47 Skipped: 22

#	Responses	Date
1	Make education for our children a priority. It is difficult to keep dealing with ignorance and nepotism in our reserves. More education for our people would be an improvement, rather than just fighting for scraps and leftovers of our lands.	3/30/2014 2:35 PM
2	Better, faster service oh and better phones!	3/28/2014 7:00 AM
3	Wireless everywhere with high speed internet	3/27/2014 8:44 PM
4	just better internet and cellphone services	3/27/2014 5:04 PM
5	internet on mobile phone	3/27/2014 4:50 PM
6	Faster internet! Internet sucks big time! Hire someone to look after internet service here! Someone who likes to work with people. Friendly and easy to get along with! Megwetch	3/27/2014 4:48 PM
7	technology services just to be par with the citys/towns that have good technology services :)	3/27/2014 2:46 PM
8	Just faster internet	3/27/2014 2:05 PM
9	Faster internet and better cell service :)	3/27/2014 2:03 PM
10	more faster services, like Internet more cable channels, and better cell phone services	3/18/2014 9:29 PM
11	better and faster	3/18/2014 6:52 PM
12	More availability, less hassle of communication.	3/17/2014 6:58 PM
13	hurry up with the fibre optics	3/6/2014 5:13 PM
14	high speed internet	3/6/2014 4:44 PM
15	Faster service	3/5/2014 5:05 PM
16	Faster Internet, more jobs, and more training!	3/1/2014 2:52 AM
17	Faster internet	2/19/2014 1:55 AM
18	Fast internet	2/18/2014 6:56 PM

## e-Community in KO First Nations

19	I'd like to see faster Internet and whatever you guys do people will like it either way	2/18/2014 6:38 PM
20	Faster internet	2/18/2014 6:20 PM
21	Faster internet , better cell phone service, trying to get minutes sounds too complicating that's why I don't bother buying cell phone	2/18/2014 5:29 PM
22	I would like to see faster internet.	2/18/2014 5:20 PM
23	I'd like faster internet.	2/18/2014 4:56 PM
24	Faster Internet.	2/18/2014 4:48 PM
25	I don't know just keep improving	2/18/2014 4:46 PM
26	I just want to see the technology services improved, internet needs to be faster, the internet has a lot of useful uses and communities should be part of it.	2/18/2014 12:00 PM
27	Advance technologies! :P Everything's up to standard. Job well done.	2/16/2014 3:28 PM
28	Improvement in the technology. Faster and better internet.	2/14/2014 3:45 PM
29	High Speed Internet.	2/13/2014 11:31 AM
30	high speed internet like we've been hearing abt ,,	2/12/2014 5:44 PM
31	Faster internet, better cable, and better phone services... lower costs and more options.	2/12/2014 3:39 PM
32	i would like to see faster internet. and i would like cable at my house. i would like my cell phone to work like to be able to use internet without having to connect to wifi. i would like internet to work everywhere, i guess if i'm paying for it. to have hot spots like in the city. my cell phone works everywhere in the city, and thats what i would like so i don't need to steal internet from next door. hehe	2/11/2014 5:03 PM
33	To improve the internet.. When they do conference or workshop online here it sounds robotic like or something	2/11/2014 1:07 PM
34	I'd like to see faster internet in my community and QUICK response not a year, not months. I know it takes alot of time but I think opinions need to be heard out and things need to be done right away.	2/10/2014 2:38 PM
35	<b>DO NOT KNOW</b>	2/10/2014 1:16 PM
36	i want to be able to communicate as i have past few years where i used cell phones, and would like better service, no dropped calls, i would like to use up to date entertainment options on cell phones, televisions, computers, just what normal canadians take for granted on a daily basis, i would like to know events in my community readily available on daily basis as well as know if there are dinner plates being sold as well as the midnight baker menus-	2/6/2014 1:02 PM
37	I would like the Chief and Council to be more informative and updated with whats going on with the High Speed Internet instead of keeping the community in the dark on whats going on . People don't like to find out by who said who.... I would like to see that the Chief and Council support their workers who have worked so hard in building the network, technology in the community	2/6/2014 12:50 PM
38	More people to work - less stress ,	2/5/2014 8:01 PM
39	easily upload mins.	2/5/2014 12:45 PM
40	I would like to have internet access everywhere!! lol	2/5/2014 3:38 AM
41	easy to access to use, ask when they ask for help, meaning the community...willing to help out and training is avaiable...	2/4/2014 10:30 PM

## e-Community in KO First Nations

42	I would like technology services to be almost up to par with the rest of Canada and it to be affordable. I like the fact that we have cable/cell phone/Internet services available in our community as it is very useful for emergency situations, researching, keeping up with news, and keeping in touch with family that live elsewhere. Technology is nice but there should be a limit on how much our young people should use and depend on it as it leads to inactivity. Physical activity is important. So many things I could write but I'll leave it at that :),	2/4/2014 9:57 PM
43	I would like the internet to be faster & the community channels to have more! ?	2/4/2014 9:18 PM
44	faster internet! and more jobs.	2/4/2014 5:50 PM
45	Faster/ Better Internet in the bush in case of emergencies	2/4/2014 10:48 AM
46	none	2/4/2014 7:25 AM
47	faster services on the internet and better cellphone coverage	2/3/2014 1:41 PM



Deer Lake First Nation



**After the survey report, what's next?**



# Current and future research activities

## 2014

- Reports presented to all the KO communities
- Prepare journal articles based on survey results
- Interview members of all KO communities about training needs and interests
- Research team will work with KORl on Enterprise Centre development

## 2015-2018

- Analyze interview information
- Prepare reports on training needs and interests in KO communities
- Work with KORl on research to support skills training and innovation





# KO community involvement with research



- KORI and the research team can prepare slides for KO community members and staff to make presentations
- KO staff and community members are co-authors on publications
- More publications can be prepared with KO communities







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## Acknowledgements and contact Info

# + Thank you to...

- All the KO community members who responded to the survey
- The KO managers who provided feedback on the draft questions
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Deer Lake First Nation



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- FNI research publications: <http://fni.firstnation.ca>
- This report is available on the Deer Lake e-Community page: <http://e-community.knet.ca/deerlake>

