

## Survey of North Spirit Lake First Nation Band Members Report - July 2014

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# Survey background

- 43 responses from North Spirit Lake Band members
- Survey conducted in February-March 2014 by Keewaytinook Okimakanak (KO) and University of New Brunswick (UNB)
- Invitations sent by Facebook, email, posters, in-person
- KO-KORI community researchers employed
- In total, 237 responses from members of the 6 KO First Nations



# + Purpose of survey report

- This survey report is for North Spirit Lake First Nation leadership and band members
- A short poster report was also made
- The survey research can:
  - ◆ promote community awareness
  - ◆ help develop strategies for community development
  - ◆ identify potential future research collaborations







# Presentation of survey report

- KORI and UNB research team presenting report as part of a visit to North Spirit Lake in July 2014
- Community members invited to give feedback and ideas for the next stage of the research
- Community visits include interviews with North Spirit Lake community members
- Focus of interviews is training, teaching and learning



# + Training, teaching & learning a strong theme of survey responses



- Many community members identified a need for training, especially for youth
- Focused both on skills training and traditional skills
- Teaching land-based activities a recurring comment
- Almost half (46%) of KO community members need more training to use technology effectively

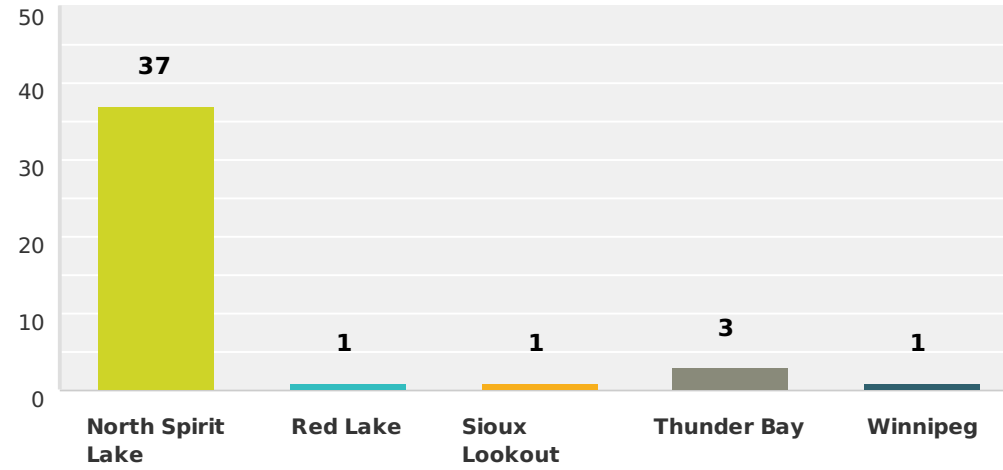




**North Spirit Lake First Nation band member responses from the online survey**

### Q1 Which community do you live in most of the time?

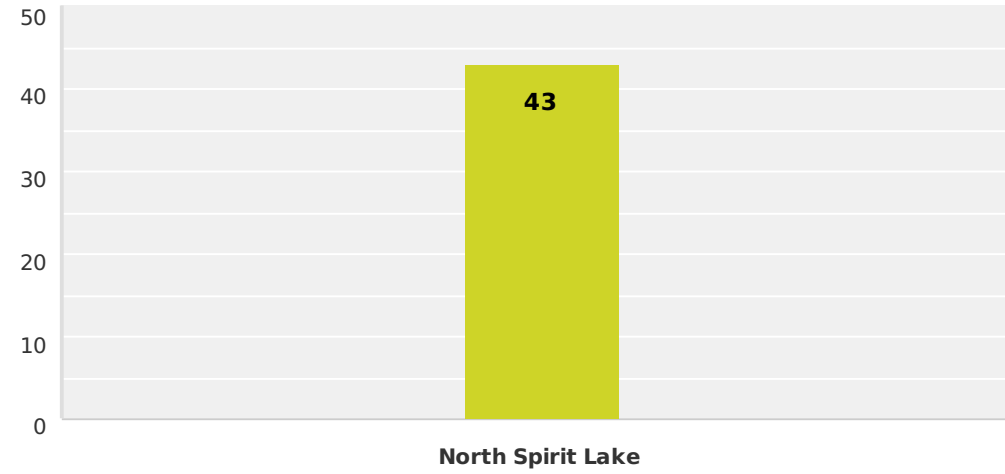
Answered: 43 Skipped: 0



#	Other (please specify)	Date
	There are no responses.	

## Q2 You are a band member of which First Nation?

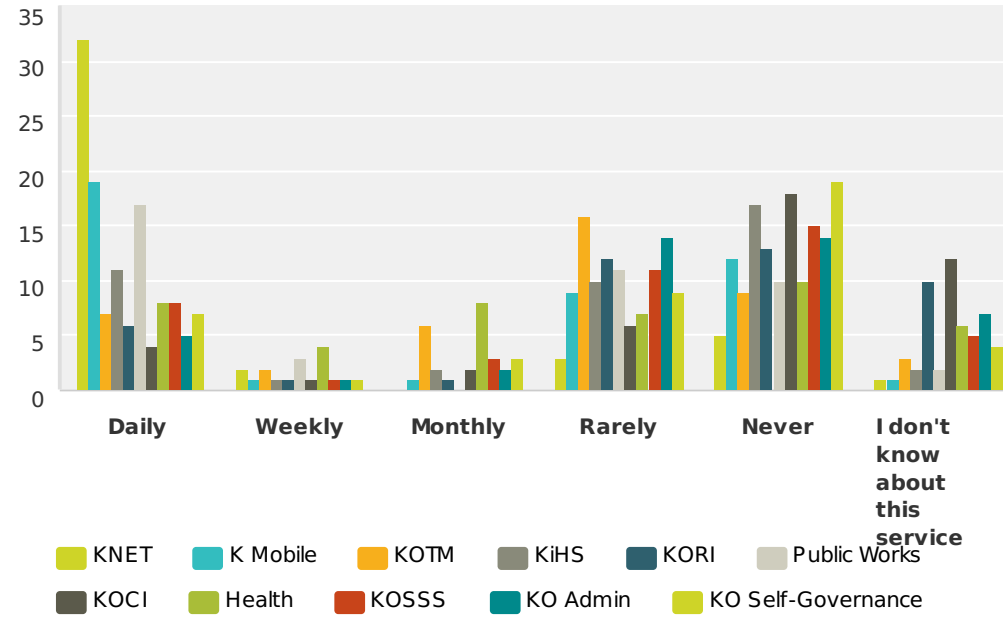
Answered: 43 Skipped: 0





### Q3 How often do you use these services?

Answered: 43 Skipped: 0



**Q4 What do you like about these services? What changes or improvements would you like to see to any of these KO services? Please share your experiences in using these services in the box below. Thank you.**

Answered: 34 Skipped: 9

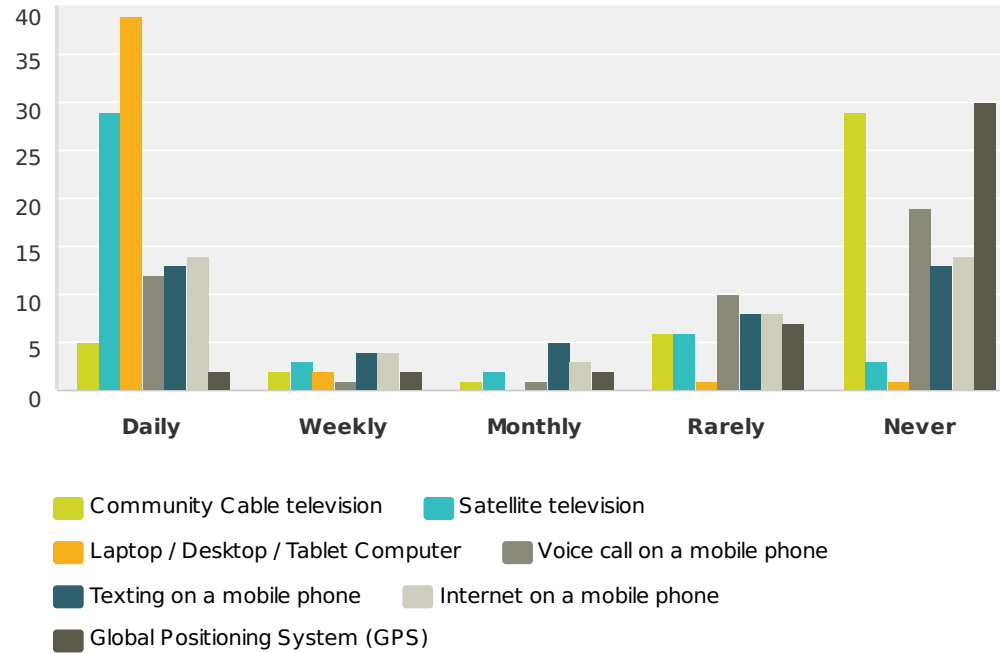
#	Responses	Date
1	would like to see more cell services so we can use iphones with the knet mobile phone and sim cards,need a reliable person to work with the cell phones and internet lines,we that hv no home phone depend on cell phones and when cell phones are down ,theres nobody to fix it rite away ,takes abt 1 week to get it working again	3/29/2014 3:02 PM
2	like everything!!!	3/25/2014 1:36 PM
3	none ...doing good so far	3/23/2014 6:10 PM
4	I live on the airport road, and we don't have internet. I was wondering if it would be possible for us to get internet on that side?	3/14/2014 1:46 AM
5	Ive been to my community once, which was last year. I started learning about the services around the area during the few monthes that i was there for... I liked what some of the workers that put on some work shops to learn about healthy eating and such... Other then that, Im not sure what else or how else everything works out in my community.	3/12/2014 5:25 PM
6	Not sure , didn't realy kno about the services	3/12/2014 3:33 AM
7	have the cell phone service going again	3/12/2014 3:09 AM
8	Having more access with programs sometimes it's not accessible for everyone only for workers it will help with most people's lives to have more experience from each programs and also it ill give each individual person an idea on how things work and that sometimes...it takes time or patience to get help with anything.	3/12/2014 3:08 AM
9	yes they are great :i enjoy it and helps me get the training i need	3/12/2014 12:43 AM
10	its pretty ok	3/12/2014 12:35 AM
11	good (Y)	3/12/2014 12:34 AM
12	More work, and a good paying job in the community would be nice. With a community who knows to work.	3/12/2014 12:17 AM
13	Cell Phones are a great asset when you don't have a land line. Telemedicine is also great for people who don't travel far!	3/10/2014 3:37 PM
14	I'm okay with them at the moment.	3/8/2014 3:47 AM
15	I like the email for work	3/7/2014 10:37 AM

## e-Community in KO First Nations

16	Internet going fast not so slow. IDK.	3/7/2014 2:22 AM
17	HI.	3/4/2014 6:14 PM
18	facebook lol	2/27/2014 1:13 PM
19	someone to come fix my internet goes on and off...	2/23/2014 11:03 PM
20	Semi annual or quarterly training sessions in each community for maintenance of internet, cell phone systems	2/19/2014 5:27 PM
21	its okay i guess but we need someone to trust with the payments	2/19/2014 1:54 PM
22	More up to date information. Some of the information are old. Example, information on KO communities, the current chief's name is not accurate.	2/19/2014 3:26 AM
23	Would be nice if Knet mobile worked in Winnipeg. Public works in NSL needs improvement. need a sustainable clean drinking water solution.	2/18/2014 7:36 PM
24	I use to work for Home and community care through KO. My clients elders would visit throught telehealth.	2/18/2014 5:24 PM
25	For me i would like more involvement from our own tribal council, seems like at times they forget which reserves they represent. From my understanding they represent KO communities but hardly ever seen on reserve, then hear and read stories of the travel to other communities. As it is i have trouble keeping my work ongoing with all the problems i have and i don't want to be a nag after letting supervisors know my problems. For one i lost three modems over the past year and now they aren't going to help me in that area. I hardly ever go to the back where the internet connections are, so i don't know exactly when they are taken. My idoc has gatekeeper issues, and my peripherals don't work, and my head phones don't work . There has been a request for counselling on reserve, but that problem has been ongoing over two years already. When will i ever get the help that i have been needing? So much for my tribal council helping me..	2/18/2014 4:53 PM
26	I use the internet access with just about everything I do. I research and check up on the things that I do online. One example is I looked up on how to clean a carburetor on a chainsaw. I use the internet most of the time while trouble shooting just about everything. I honestly do not know what I would do without internet access now.	2/17/2014 7:10 PM
27	faster internet and thats all..	2/17/2014 2:26 AM
28	Well with most of these I didn't know that they were out there and available.	2/14/2014 4:26 PM
29	We need more workshops and more people involved like the younger people so they know how useful it can be .	2/13/2014 12:42 PM
30	for public works, i'd like more help with our house. our hot water only works in the washer & bathroom sink :(	2/12/2014 3:58 PM
31	cell phone/sometimes called mobile phone KO-knet internet access in the community and email support from outside community. KO-self-governance(Land use,mapping,and workshops. Health-diabetes Public works(community roads,water,power,housing	2/12/2014 2:44 AM
32	I would like to see more awareness & information regarding each of the services some I never knew existed so the community can benefit from it.	2/11/2014 6:48 PM
33	faster internet access	2/5/2014 2:57 PM
34	they are okay	2/5/2014 2:25 PM

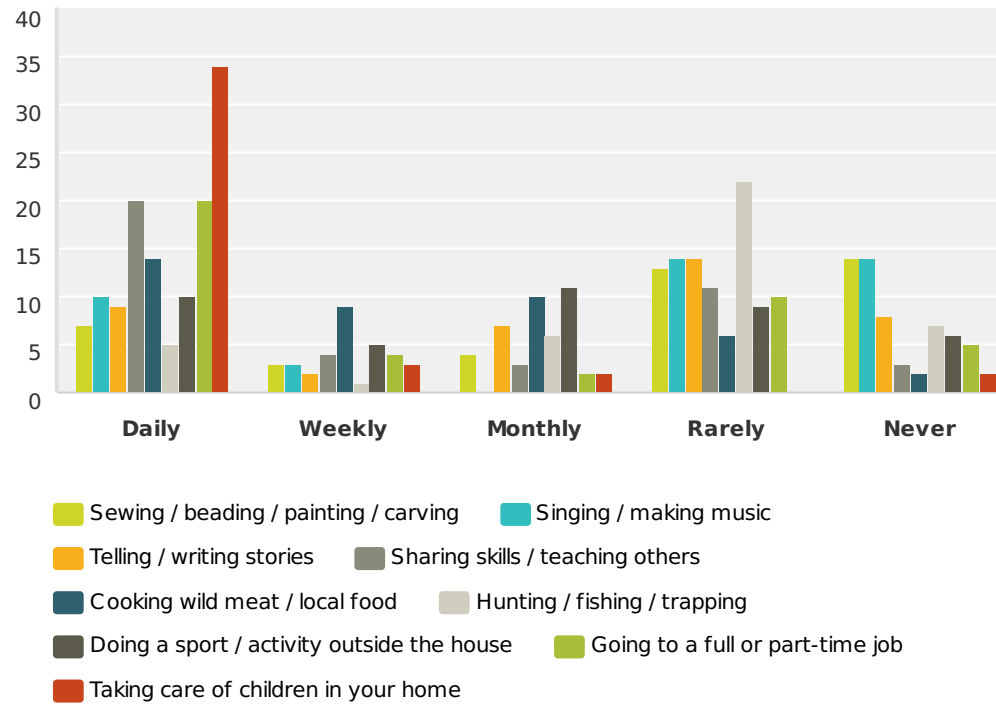
### Q5 How often do you use these technologies?

Answered: 43 Skipped: 0



## Q6 How often do you do these jobs?

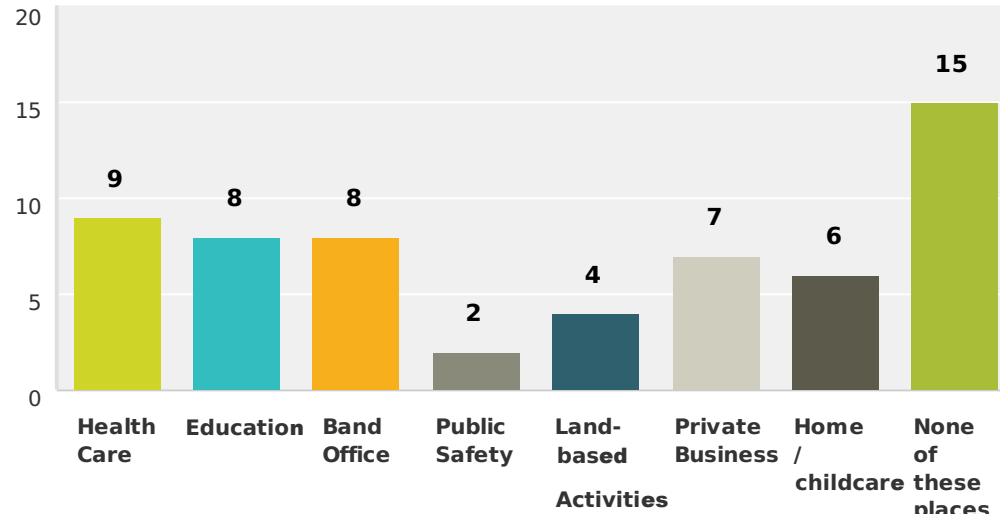
Answered: 41 Skipped: 2





### Q7 Do you have a full or part-time job in any of these places in your community?

Answered: 41 Skipped: 2



#	Other (please specify, thank you)	Date
1		3/12/2014 12:40 AM
2		3/8/2014 3:50 AM
3		3/7/2014 2:25 AM
4		2/18/2014 4:56 PM
5		2/17/2014 7:19 PM
6		2/14/2014 4:33 PM
7		2/12/2014 2:55 AM

## Q8 What other jobs / activities would you like to have available in your community?

Answered: 27 Skipped: 16

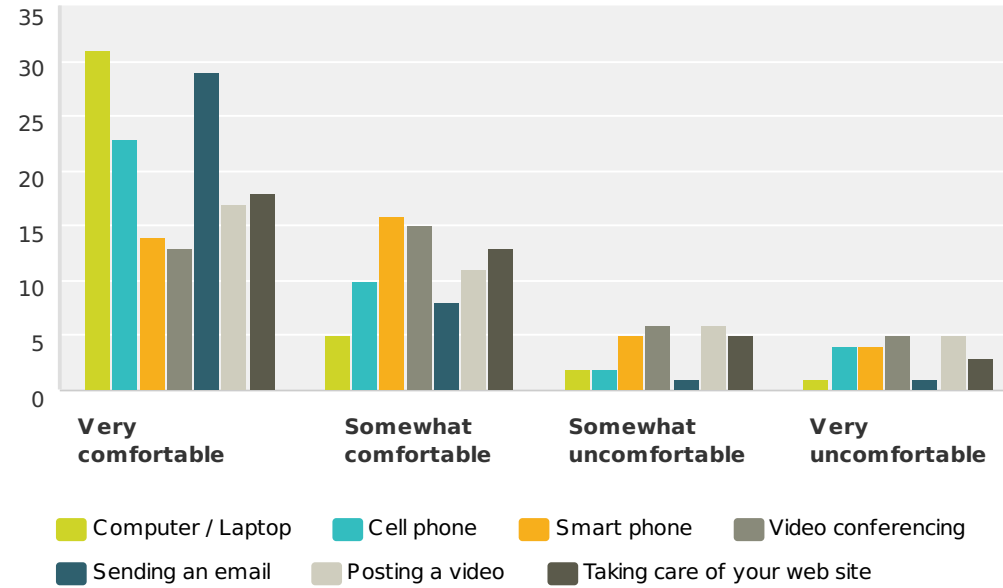
#	Responses	Date
1	cablizing houses	3/31/2014 7:05 PM
2	need someone to teach the youth and kids abt how to survive in the bush,abt hunting,trapping,old way of life,,and how to get medicine from th land,what kind of plants to use ,so many plants are out there,and our legends and stories from the past are getting lost,we need to teach our future kids abt out traditions and culture and mostly our language,today young kids are not interested in it	3/29/2014 3:09 PM
3	sportsmanship...a drop-in -centre for the youth	3/25/2014 1:40 PM
4	Security (Winter Road) ...More training for different areas in job fields all areas	3/12/2014 3:40 AM
5	Lot's of activities for the kids so they won't get into trouble and they will get exercise for a healthy living.	3/12/2014 3:15 AM
6	our own building at daycare	3/12/2014 3:11 AM
7	a recreation worker who actually does stuff with the kids int he community instead of just seasonal stuff,.	3/12/2014 12:40 AM
8	more options,	3/12/2014 12:38 AM
9	More good jobs, drug, alcohol reinforcement, fishing, own lumber made in community, more promotion for health usage, less travel..	3/12/2014 12:24 AM
10	We need a person to teach our children about there culture, and keep them active so they don't get bored!	3/10/2014 3:46 PM
11	A youth centre for the youth & full-time recreation/youth worker	3/8/2014 3:50 AM
12	trainings for plumbing,housing,wiring	3/7/2014 10:44 AM
13	Security at the Check - point	3/7/2014 2:25 AM
14	?	3/4/2014 6:18 PM
15	more securities there is only one in north spirit lake	2/27/2014 1:15 PM
16	dont know	2/23/2014 11:05 PM
17	Restaurant Coffeeshop Mechanic shop Autorepairs Hardware lumber store	2/19/2014 5:30 PM
18	laundry mat	2/19/2014 1:56 PM
19	Need more recreation in the community.	2/18/2014 5:27 PM

## e-Community in KO First Nations

20	Wood cutting is done weekly but mostly monthly when welfare bums and elders get they're wood slips. Most of the people do not know what they are supposed to be getting as far as volume goes when they get wood from someone. I would really like to see or even start a wood cutting program where the wood is measured out properly, cut and chopped for the people who cannot do it for themselves. Also it would be nice if the wood cutters got some training on how to cut down tree's properly and how to maintain their tools. Safety and what not.	2/17/2014 7:19 PM
21	anything that makes money	2/17/2014 2:34 AM
22	We need a recreation center our children dont have anywhere to go around here... and they get into mischief.	2/14/2014 4:33 PM
23	We need more activities for the children hunting learning how do thing's out side and not being indoors all the time .More hands on training .	2/13/2014 12:48 PM
24	anything else would be nice. i personally don't work anymore since i gave birth. but i would like to see a job where i am able to take time to pump/breastfeed my daughter.	2/12/2014 4:00 PM
25	more policing in community more help at check point /winter road/could ask army to come and help . more NAPS sewage and water services more services from KERC.	2/12/2014 2:55 AM
26	winter road	2/5/2014 2:59 PM
27	more dentistry, more security at airport checking for drugs and alcohol and yeast	2/5/2014 2:27 PM

### Q9 How comfortable are you with these technologies?

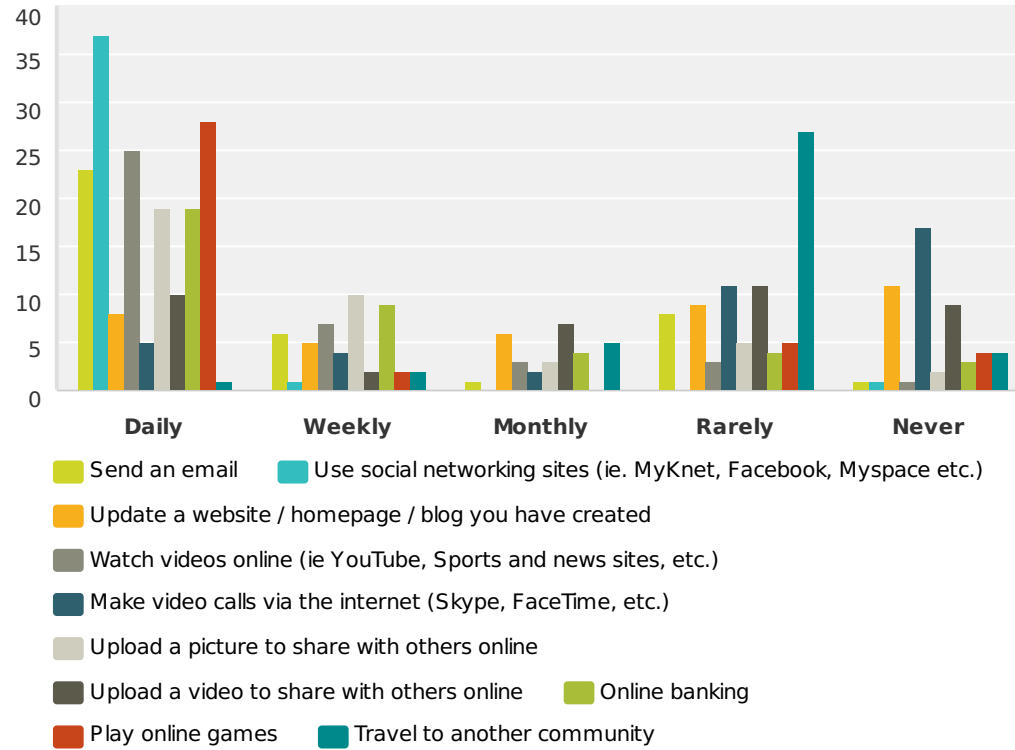
Answered: 39 Skipped: 4



# e-Community in KO First Nations

## Q10 How often do you do these activities?

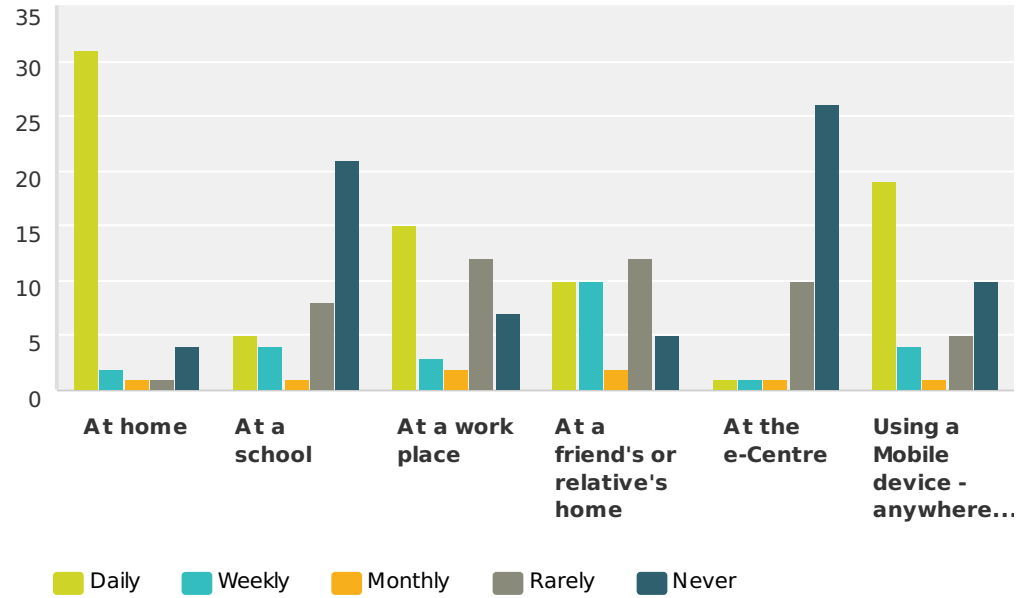
Answered: 39 Skipped: 4





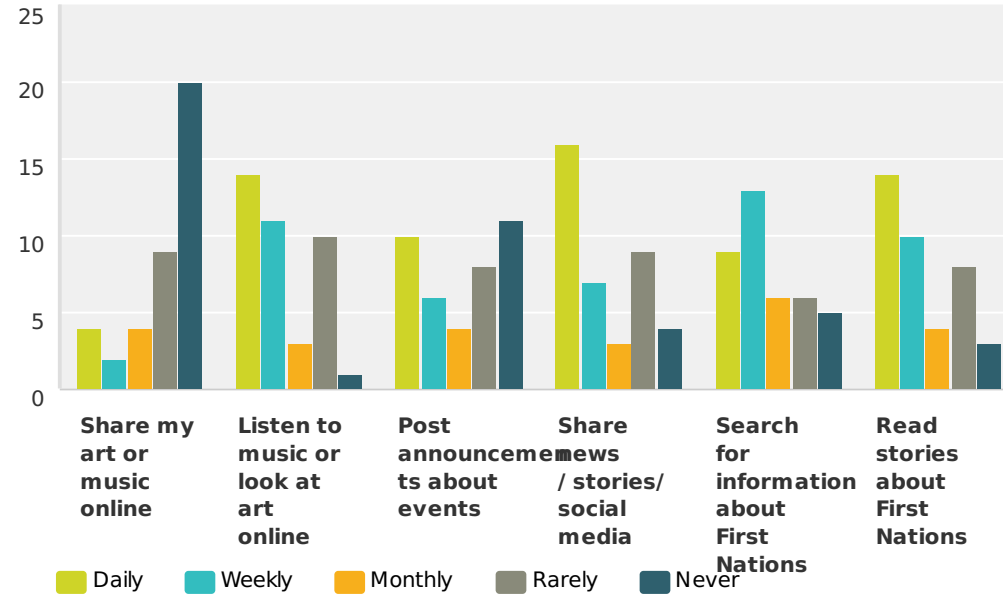
### Q11 How often do you go online in these places?

Answered: 39 Skipped: 4



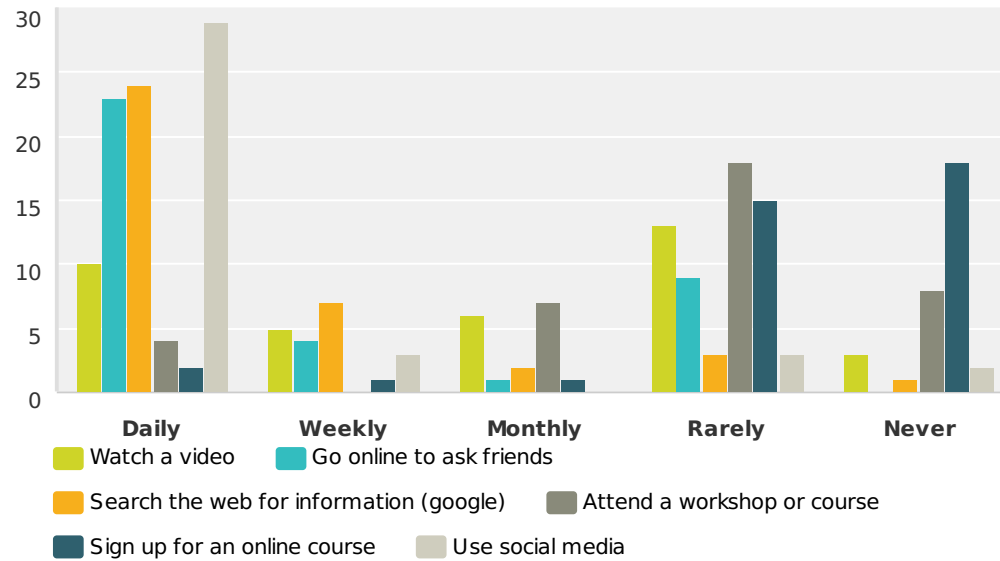
### Q12 How often do you do these online activities?

Answered: 39 Skipped: 4



### Q13 When you want to learn something new, how often do you ....?

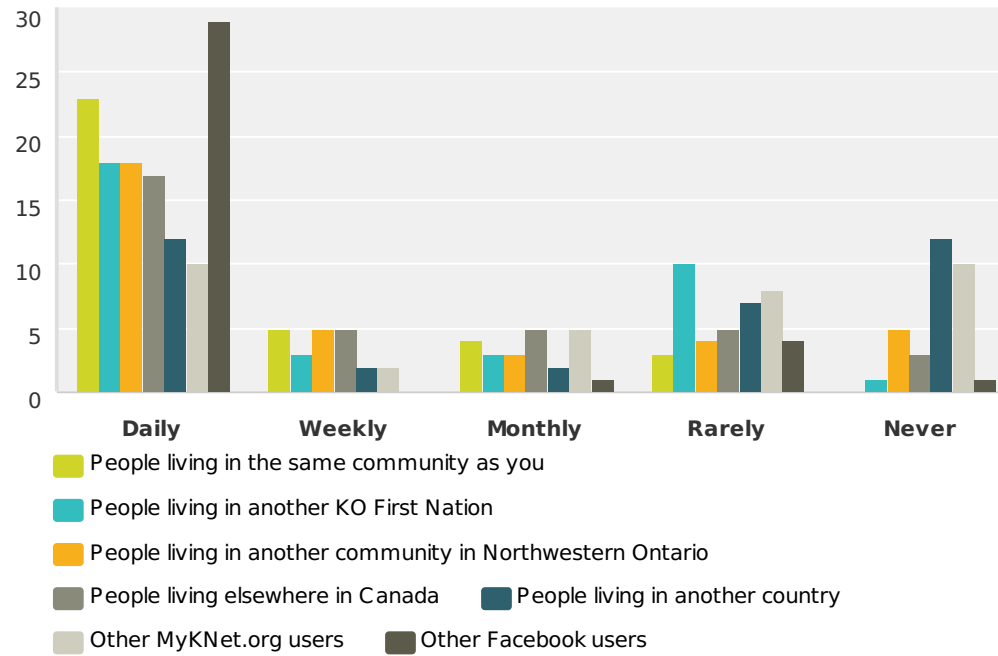
Answered: 37 Skipped: 6



#	Other learning method (please specify) (OPTIONAL)	Date
1	Ask other people in person about their jobs and experience to learn what other jobs are like.	3/12/2014 3:20 AM
2	Trial and error.	2/17/2014 7:23 PM
3	video/telephone conferences.	2/12/2014 3:04 AM

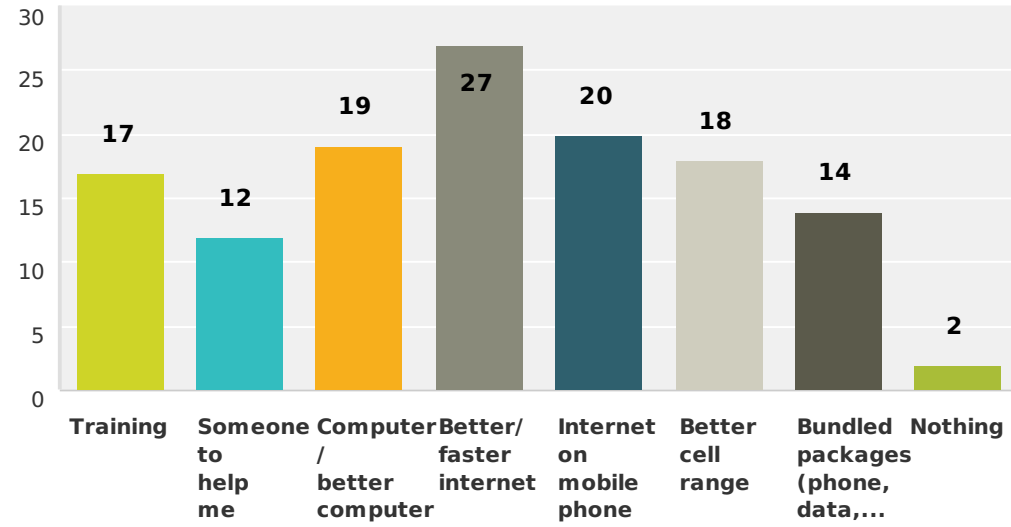
### Q14 To learn or share information, how often do you use MyKNet.org, Facebook, or other social media with...

Answered: 35 Skipped: 8



### Q15 What do you need to use technology more effectively?

Answered: 35 Skipped: 8

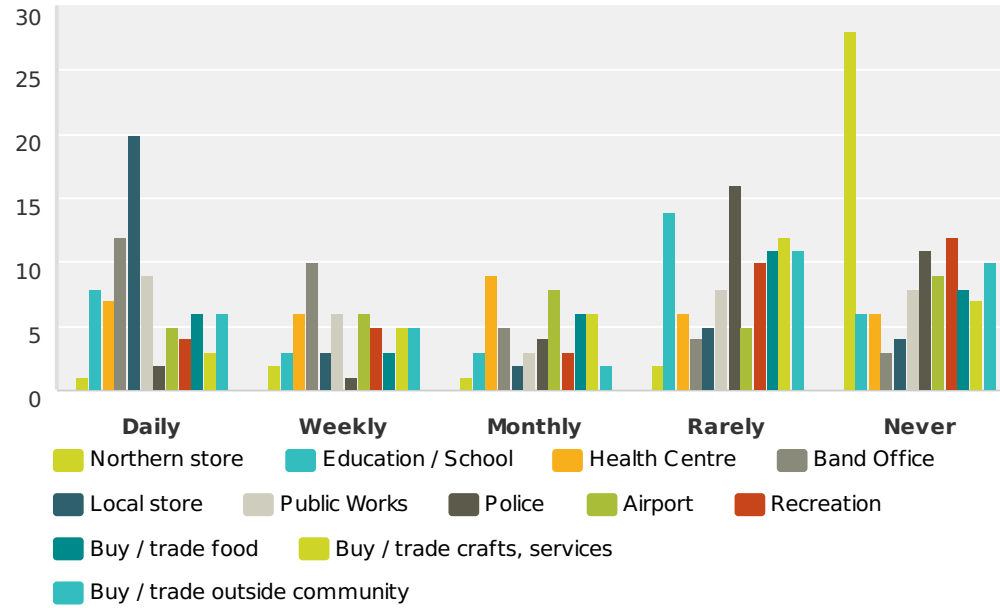


#	Other (please specify)	Date
1	really need CELL PHONE WITH INTERNET LIKE AN IPONE	3/29/2014 3:15 PM
2	The community internet doesnt reach my house	3/14/2014 1:53 AM
3	personal- i need internet and phone connection at home, moved out of the range to get connected	2/18/2014 5:06 PM



### Q16 Which of the following local businesses or services do you use?

Answered: 34 Skipped: 9



#	Other local businesses (please specify) (OPTIONAL)	Date
1	north spirit lake hotel for my trainers/workshops	2/12/2014 3:18 AM

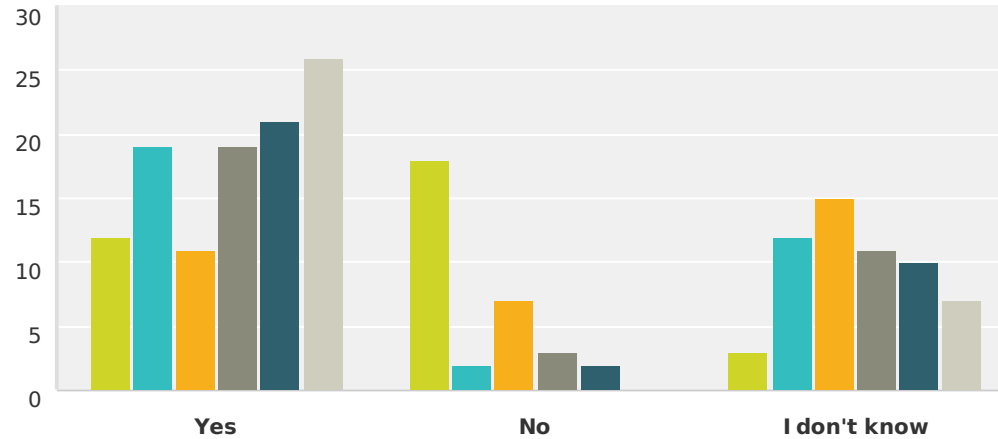
**Q17 What changes to existing businesses or services are required?  
Are there other businesses or services you would like to see in your community?**

Answered: 19 Skipped: 24

#	Responses	Date
1	better connections need more connection in our community	3/31/2014 7:10 PM
2	a bank...lol	3/25/2014 1:46 PM
3	Video store , fastfood restaurant reliable internetwork	3/12/2014 3:52 AM
4	Right now I would say thst we need a better generator or better hydro service.	3/12/2014 3:25 AM
5	More buildings, better buildings, renovations, fundraiser, ko store	3/12/2014 12:48 AM
6	We need more office spaces for the workers!	3/10/2014 3:52 PM
7	rec. center	3/8/2014 4:02 AM
8	clothing store	2/27/2014 1:24 PM
9	dont know	2/23/2014 11:12 PM
10	Auto repair garage or shop	2/19/2014 5:35 PM
11	better recreational activities and schedules.	2/18/2014 7:42 PM
12	More hands on training.	2/18/2014 5:34 PM
13	I would like to see more recreational events for the younger generation as there is nothing at all available for them. Also more reasonable clothing for children as i have four grandchildren and it is hard keeping three in diapers and formula.	2/18/2014 5:10 PM
14	Seasonal (winter) Wood cutting, hauling and delivery service. Mostly for the elders because our elders feel that they are not getting they're money's worth.	2/17/2014 7:27 PM
15	nope i think its good what we got here...	2/17/2014 2:44 AM
16	Not at this time	2/14/2014 4:44 PM
17	eating place/a good and big restaurant/with good food/KFC/Tim Horten/A&W/theater for movies and concerts.	2/12/2014 3:18 AM
18	a new band office	2/5/2014 3:03 PM
19	none	2/5/2014 2:31 PM

## Q18 Your First Nation cell service (KMobile): do you agree or disagree?

Answered: 33 Skipped: 10



- I am a KMobile customer now.
- KMobile is the best mobile service for remote First Nations.
- KMobile is less expensive to use than a fixed home phone.
- In the next year, I plan to use the KMobile service.
- KMobile offers safety and security when being out on the land.
- KMobile is an important service in our community.

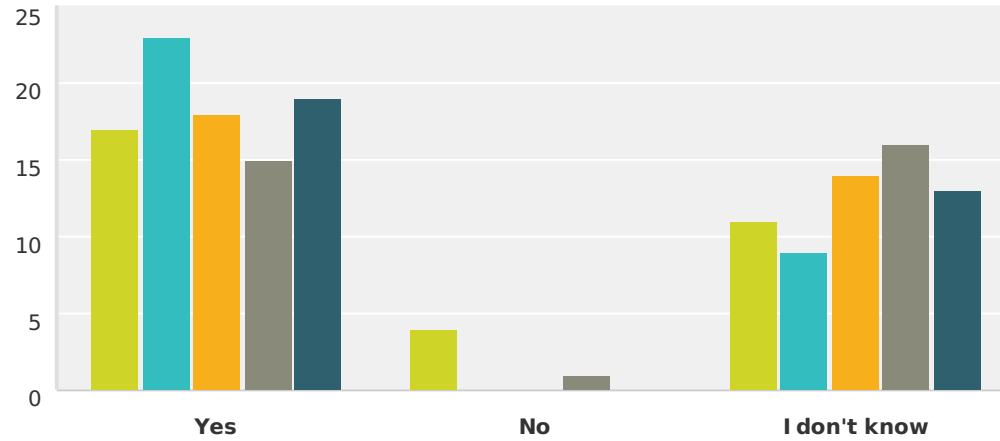
#	Other suggestions or thoughts about KMobile? (OPTIONAL)	Date
1	upgrade sim cards for iphone usage	3/31/2014 7:11 PM
2	need kmobile with internet on cell phones if there is one how canm we get internet in our cell phones	3/29/2014 3:18 PM
3	Need 3 or 4 g network on cell	2/19/2014 5:36 PM
4	Never had a cell phone.	2/19/2014 3:35 AM
5	I don't own a cell phone	2/14/2014 4:45 PM
6	for a person that don't use KMobile I still recommend very strongly to keep it going because a lot of people depend on it in the communities	2/13/2014 1:02 PM
7	None that I can think of	2/12/2014 3:21 AM

# e-Community in KO First Nations

7	none that I can think of.	4/4/2014 3:44 PM
8	its working good right now	2/5/2014 3:04 PM

### Q19 Your First Nation Research Institute (KORI): Do you agree or disagree?

Answered: 32 Skipped: 11

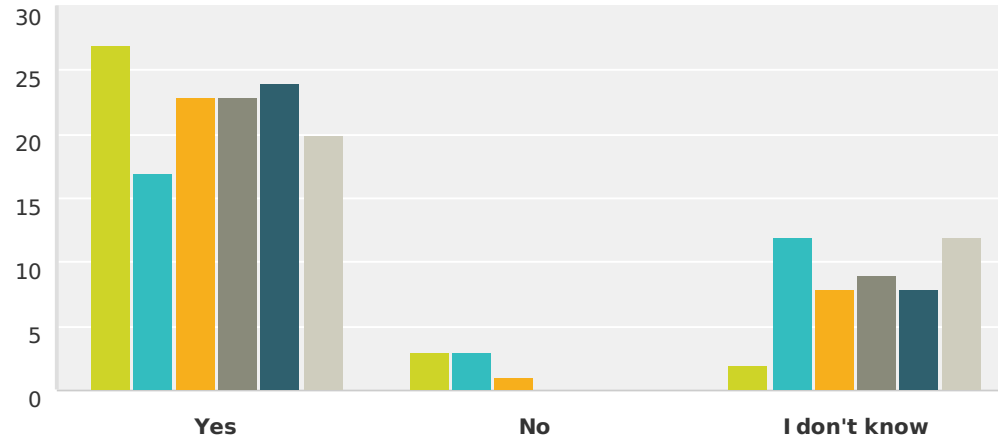


- I have seen or read at least one research paper or report about K.
- KORi's training workshops are needed here.
- In the next year, I will use the information from KORi.
- The KORi web site provides important information.
- KORi provides an important service in our community.

#	Other suggestions or thoughts about KORi services (OPTIONAL)	Date
1	I am hardly on knet	2/14/2014 4:46 PM
2	None	2/12/2014 3:22 AM
3	not right now	2/5/2014 3:05 PM

## Q20 Your First Nation KIHS classroom: do you agree or disagree?

Answered: 32 Skipped: 11

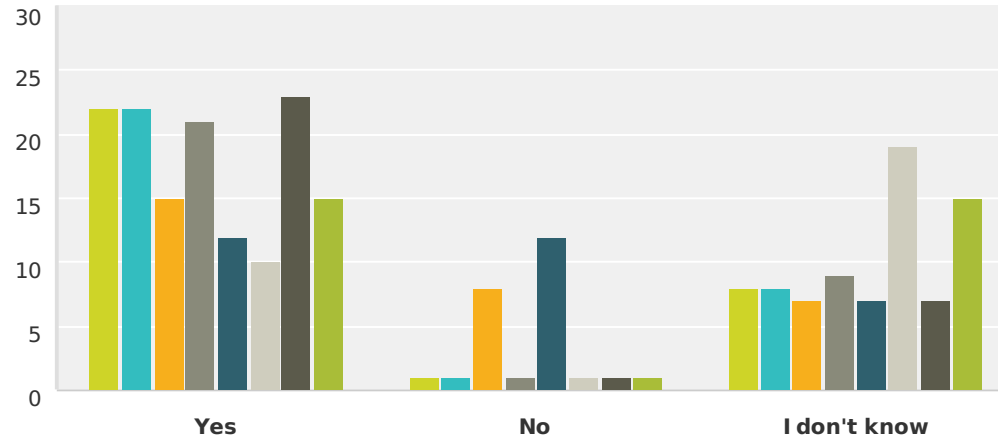


- A member of my family is or has been a KiHS student.
- The quality of KIHS education is the same as that of a high school in the city.
- KIHS students receive an excellent education.
- In the next year, I will likely recommend KIHS to someone.
- KIHS should have more capacity / more students in my community.
- The KIHS web site provides important information for me.

#	Other suggestions or thoughts about KIHS (OPTIONAL)	Date
1	I think KIHS needs more hands on experiences, as i hear most students say the work is easy for them.	2/18/2014 5:15 PM
2	My nephew is going to there and doing very well actually.	2/14/2014 4:48 PM
3	i think students should be given a choice on whether they want to do their work on the computer or on paper. i for one work better on paper :)	2/12/2014 5:29 PM
4	None	2/12/2014 3:23 AM
5	no	2/5/2014 3:06 PM

## Q21 Your First Nation telemedicine service (KOTM): do you agree or disagree?

Answered: 31 Skipped: 12



- Telemedicine can be a good alternative to visiting the health professional in person.
- Telemedicine would be a useful service for me.
- I would be concerned about the privacy of a telemedicine session.
- Telemedicine services should be increased in my community.
- I would rather travel to visit the health professional in person.
- I intend to use telemedicine myself in the next year.
- KOTM is an important service in our community.
- The KOTM web site provides useful information for me.

#	Other suggestions or thoughts about KOTM (OPTIONAL)	Date
1	Workers need to promote more in community what they do. Get out more, and talk to others about this.	3/12/2014 12:53 AM
2	This is important service especially to those that do not like to fly.	2/19/2014 3:38 AM
3	I would think it would be good for emergency purposes, if that's the only option where time is a factor.	2/18/2014 7:46 PM

4	I would like more help to keep my office running properly, but then again we have so many power outages. Then other stuff	2/18/2014 5:18 PM
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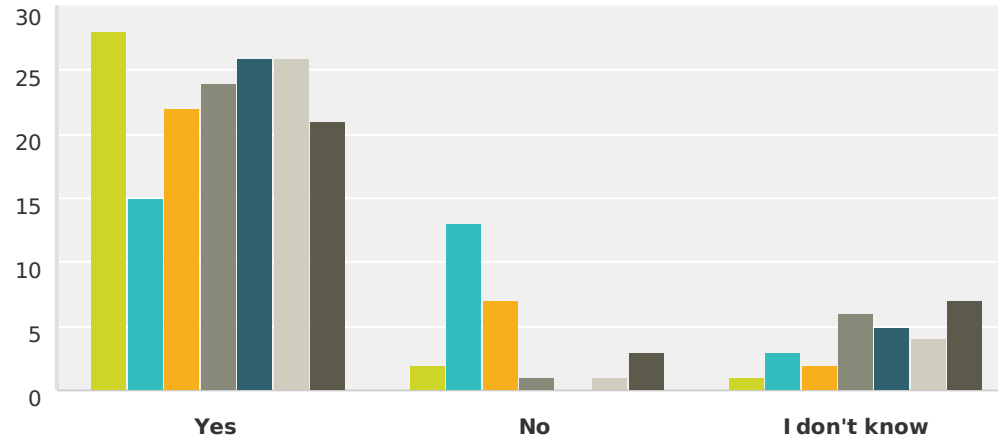
## e-Community in KO First Nations

4	I would like more help to keep my office running properly, but then again we have so many power outages. when other stuff happen as i try getting my office to work, things get stolen from me that is outside my office. Blah..won't be heard anyway..	2/10/2014 3:10 PM
5	Well I see it use..I think it's good to have around.	2/14/2014 4:51 PM
6	None	2/12/2014 3:25 AM
7	no	2/5/2014 3:07 PM



## Q22 Your First Nation internet service (KNET): do you agree or disagree?

Answered: 31 Skipped: 12

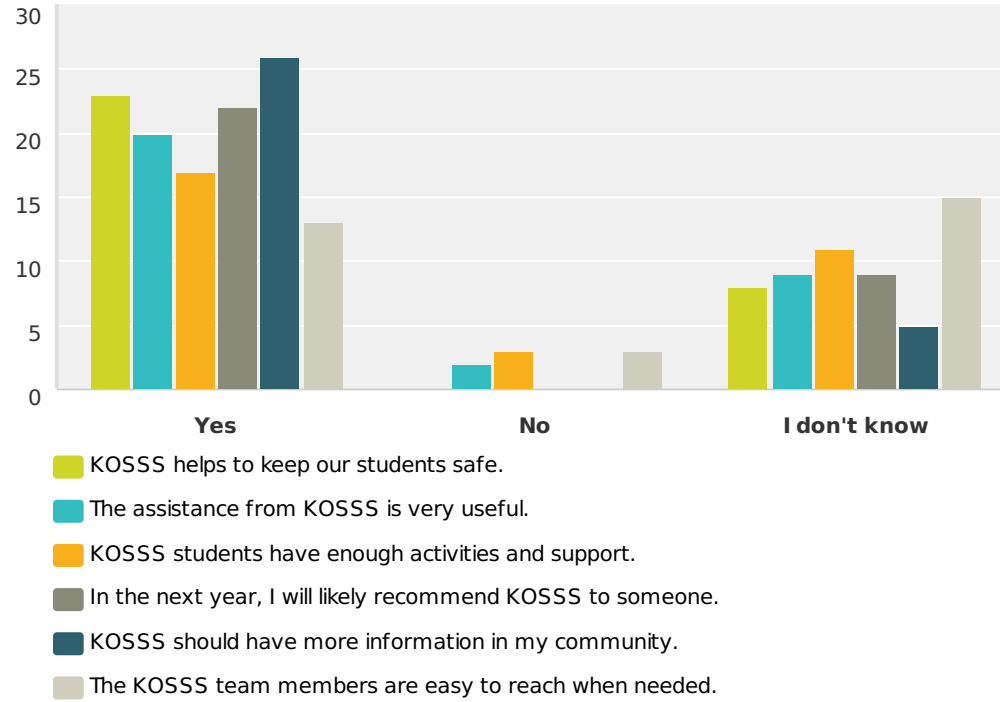


- I have a KNET email account.
- I have used KNET videoconferencing.
- I regularly look at web pages at KNET.
- In the next year, I will likely recommend KNET to someone.
- KNET should have more capacity / more workers in my community.
- KNET is an important service in our community.
- I am willing to pay more for faster service in my community.

#	Other suggestions or thoughts about KNET services (OPTIONAL)	Date
1	Training should be taught to full time employees how to use video conferencing.	2/19/2014 3:41 AM
2	None	2/12/2014 3:26 AM
3	no	2/5/2014 3:08 PM

### Q23 KO Secondary School Support Service (KOSSS): Do you agree or disagree?

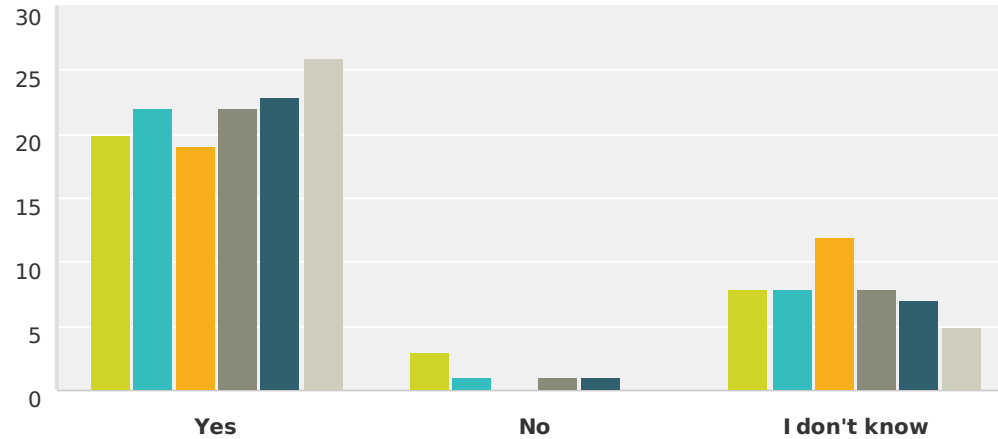
Answered: 31 Skipped: 12



#	Other suggestions or thoughts about KOSSS (OPTIONAL)	Date
1	I think workers need to be more involved with the students, and also to be available to be reached. I keep hearing parents saying they can't even get a hold of their child's counsellor at times. Is that responsible behavior on KOSSS? I even heard of one parent not even being aware of their child being in the hospital since the night before. And again, where is the support of our tribal council?	2/18/2014 5:25 PM
2	None	2/12/2014 3:28 AM
3	no	2/5/2014 3:08 PM

## Q24 KO Health Service: Do you agree or disagree?

Answered: 31 Skipped: 12

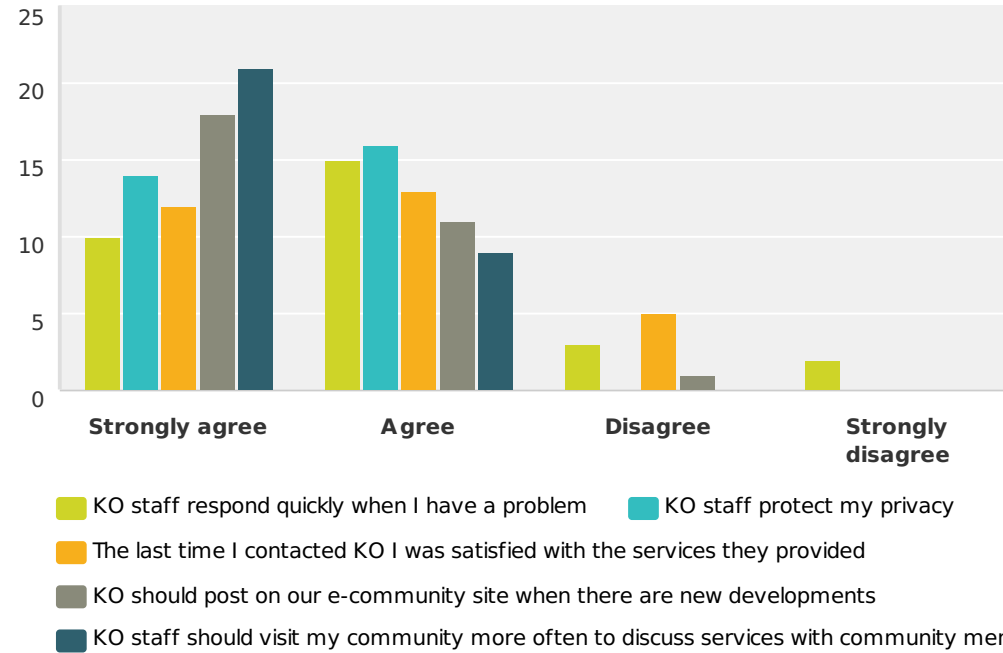


- A member of my family has used the Home and Community Care service.
- The health training services in my community are very useful.
- In the next year, I will likely recommend KO Health services to someone.
- Health services in my community need more staff.
- Additional Mental Health support is required in my community.
- Translation support is important for delivering health services.

#	Other suggestions or thoughts about KO Health Services (OPTIONAL)	Date
1	On going training for health staff should be offered through video conferencing.	2/19/2014 3:44 AM
2	My parents have used home and community care and i seriously wasn't happy with the care my parents received. My mother passed two years ago, she was always tired with the care she provided for my father, as the workers hardly showed. As for my father he passed in december and same thing, hardly no care or visits from workers. And again our tribal council provides services..	2/18/2014 5:31 PM
3	None	2/12/2014 3:29 AM
4	not	2/5/2014 3:09 PM

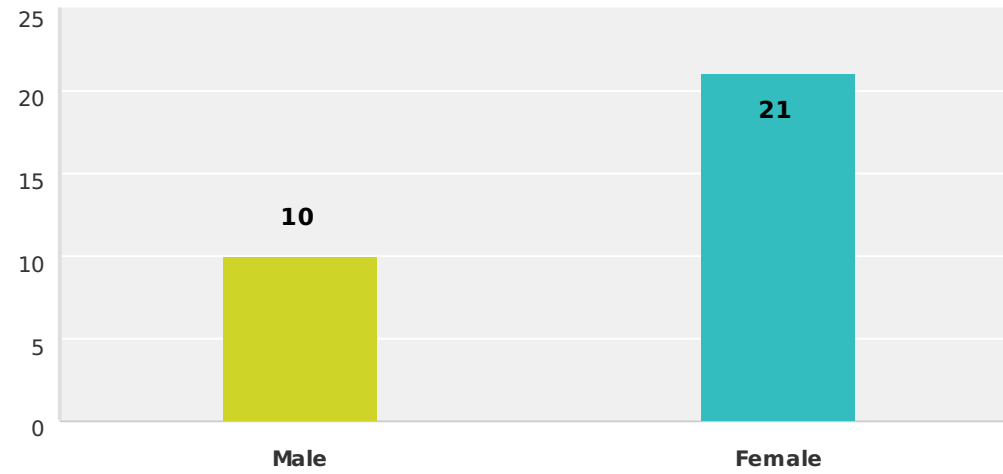
### Q25 KO Services: Do you agree or disagree?

Answered: 30 Skipped: 13



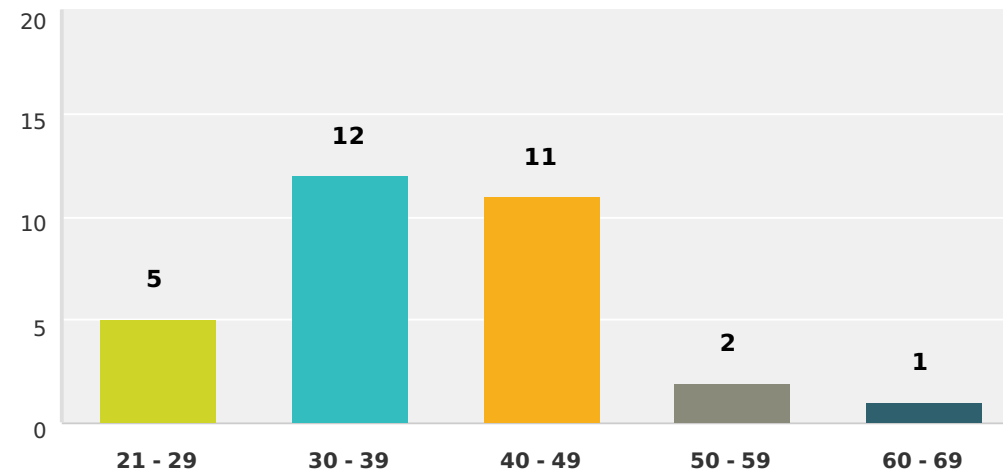
### Q26 Are you male or female?

Answered: 31 Skipped: 12



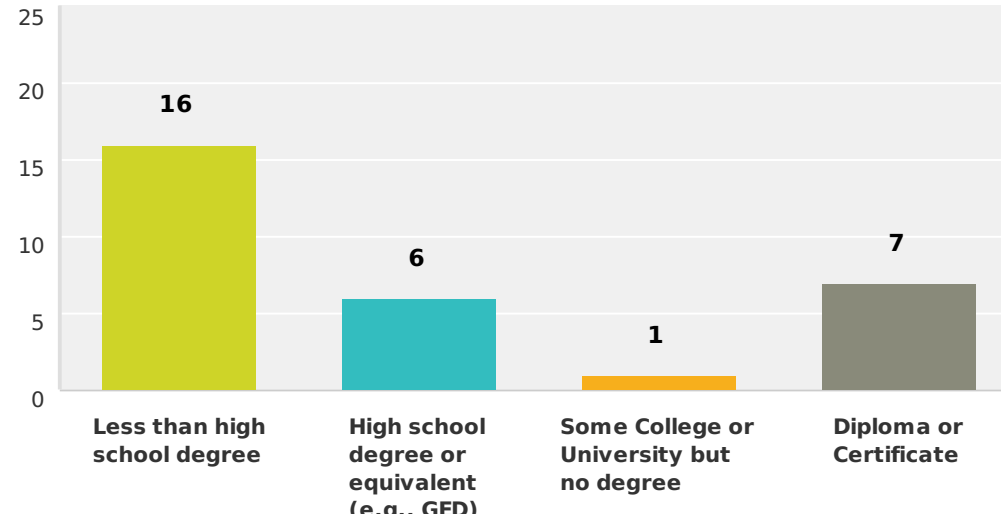
### Q27 How old are you?

Answered: 31 Skipped: 12



### Q28 What is the highest level of education you have completed?

Answered: 30 Skipped: 13



**Q29 Last question! What would you like the technology services in your community to look like in 5 years? Any additional thoughts about technologies or services in your community are welcome. Please write them in the box below.**

Answered: 22 Skipped: 21

#	Responses	Date
1	upgrade already in community	3/31/2014 7:27 PM
2	I wood like cell phones to have internet and have tv stations,so people with the knowledge of skinning hides or others things can demoinstrate on tv	3/29/2014 3:24 PM
3	have mor eactivities n more community involvement n cell phones that work	3/12/2014 11:01 AM
4	To be up and running training keep everything interesting goal oriented :)	3/12/2014 4:02 AM
5	I would like to see more support and more service from KO about our services and see more progress from our youth...give them the support to be the employer who helps people and elders with technology and give them the chance to learn in a workshop during their summer vacation...which will give them the idea that when they learn as much as they can, which will give them the tools to be employed and that their own families will be so proud of them.	3/12/2014 3:43 AM
6	Fast speed, know who is contact in community. Is there a way to promote quitting drugs and alcohol??	3/12/2014 1:02 AM
7	I want the internet to reach along the side of the airport road all way down to the airport!	3/10/2014 4:00 PM
8	It will probably be high/more gadgets and the youth will have more knowledge in using these.	3/8/2014 4:21 AM
9	IDK.	3/7/2014 2:37 AM
10	faster internet access	2/27/2014 1:31 PM
11	nope just someone to come and fix my internet line it keeps going on and off all day long and everyday...	2/23/2014 11:19 PM
12	More faster tech services	2/19/2014 5:42 PM
13	More workers in the technology field, so it would be quicker for internet to be running in new houses that go up each year. Also with the rising number of computers, laptops, ipads, etc with internet access in a community, broadband also needs to grow otherwise it will continue to run slow, then what would the use of the optic fibre be for? Do I even make sense? lol....hope you know what i mean.	2/18/2014 7:53 PM
14	Better internet connections. Faster internet.	2/18/2014 5:40 PM



## e-Community in KO First Nations

15	I would like to see more involvement from our own tribal council for my reserve. We have also been living with a boil water advisory for so many years already. Oh well..	2/18/2014 5:34 PM
16	I want internet access and interface to look like the ones seen in the Iron Man movies. If that's not possible I would settle for touch screen with oji cree syllabics on the on screen key board for our elders to communicate.	2/17/2014 7:38 PM
17	more up grading.thats all i can say...	2/17/2014 2:57 AM
18	i would like to see us having fast internet, and 3 or 4G for our cell service! lol	2/12/2014 5:36 PM
19	Personal Banking in the Community. T.V. services would be awesome (locally) solar services(for electricity in larger building ) heat/ lights-for the following: (1) School (2) Band Office (3) Health centre (4) Community Hall (5) Sewage and Water treatment Plant. (6) Local church (7) Police Station (8) Airport-M.T.O. building/waiting room or building (9) Local homes (10) high school Building.	2/12/2014 3:52 AM
20	yes	2/5/2014 3:10 PM
21	Faster internet service, high speed internet if possible, I moved out of north spirit simply because the internet is much fast out in town than it is in the rez. Everyone depends on the internet because it always gives you something to do rather than get bored and start drinking or doing drugs.	2/5/2014 2:34 PM
22	For the 3 g to work	2/3/2014 3:02 PM



**After the survey report, what's next?**



# Current and future research activities

## 2014

- Reports presented to all the KO communities
- Prepare journal articles based on survey results
- Interview members of all KO communities about training needs and interests
- Research team will work with KORI on Enterprise Centre development

## 2015-2018

- Analyze interview information
- Prepare reports on training needs and interests in KO communities
- Work with KORI on research to support skills training and innovation





# KO community involvement with research



- KORI and the research team can prepare slides for KO community members and staff to make presentations
- KO staff and community members are co-authors on publications
- More publications can be prepared with KO communities





## Acknowledgements and contact Info



# + Thank you to...

- All the KO community members who responded to the survey
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- The community researchers who supported the survey
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- First Nations Innovation (FNI)project: <http://fn-innovation-pn.com>
- FNI research publications: <http://fni.firstnation.ca>
- This report is available on the North Spirit Lake e-Community page: <http://e-community.knet.ca/northspiritlake>

